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# **Teletray Operator Job Interview Preparation Guide.**

# Question # 1

What have you done to improve your knowledge As Teletray Operator in the last year?

### Anewor-

Try to include improvement activities that relate to the job As Teletray Operator. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones handy to mention.

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### Question # 2

What motivates you?

### Answer-

I've always been motivated by the challenge - in my last role, I was responsible for training our new recruits and having a 100% success rate in passing scores. I know that this job is very fast-paced and I'm more than up for the challenge. In fact, I thrive on it.

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# Question #3

What's your management style?

# Answer:-

The best managers are strong but flexible, and that's exactly what you want to show off in your answer. (Think something like, "While every situation and every team member requires a bit of a different strategy, I tend to approach my employee relationships as a coach...") Then, share a couple of your best managerial moments, like when you grew your team from five to 15 or coached an underperforming employee to become the company's top employee.

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# Question # 4

When were you most satisfied in your job As Teletray Operator?

# Answer-

I'm a people person. I was always happiest and most satisfied when I was interacting with community residents, making sure I was able to meet their needs and giving them the best possible comfort in a tough situation. It was my favorite part of the job, and it showed. Part of the reason I'm interested in this job is that I know I'd have even more interaction with the public, on an even more critical level.

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# Question # 5

Did you get on well with your last manager?

# Answer:

A dreaded question for many! When answering this question never give a negative answer. "I did not get on with my manager" or "The management did not run the business well" will show you in a negative light and reduce your chance of a job offer. Answer the question positively, emphasizing that you have been looking for a career progression. Start by telling the interviewer what you gained from your last job As Teletray Operator

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# Question # 6

How many basketballs would fit in this room?

# Answer:

One. You did not ask what is the maximum number of basketballs you can fit in the room.

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# Question #7

If you look at a clock and the time is 3:15, what's the angle between the hour and the minute hands?



### Answer:-

Usually, if the answer to a brainteaser seems too easy, chances are the answer's wrong. And in this case, the answer is not zero degrees. The hour hand, remember, moves as well. That is, in addition to the minute hand. And so, at 3:15, the hour hand and the minute hand are not on top of each other. In fact, the hour hand has moved a quarter of the way between the 3 and 4. This means it's moved a quarter of 30 degrees (360 degrees divided by 12 equals 30). So the answer, to be exact, is seven and a half degrees (30 divided by four).

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# Question #8

What is your greatest failure As Teletray Operator, and what did you learn from it?

### Answer-

When I was in college, I took an art class to supplement my curriculum. I didn't take it very seriously, and assumed that, compared to my Engineering classes, it would be a walk in the park. My failing grades at midterm showed me otherwise. I'd even jeopardized my scholarship status. I knew I had to get my act together. I spent the rest of the semester making up for it, ended up getting a decent grade in the class. I learned that no matter what I'm doing, I should strive to do it to the best of my ability. Otherwise, it's not worth doing at all.

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# Question #9

What's a time you disagreed with a decision that was made at work?

### Answer-

Everyone disagrees with the boss from time to time, but in asking this interview question As Teletray Operator, hiring managers want to know that you can do so in a productive, professional way. "You don't want to tell the story about the time when you disagreed but your boss was being a jerk and you just gave in to keep the peace. And you don't want to tell the one where you realized you were wrong,". Tell the one where your actions made a positive difference on the outcome of the situation, whether it was a work-related outcome or a more effective and productive working relationship.

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### Question # 10

Do you have any question regarding this job As Teletray Operator?

### Answer:-

Never ask Salary, perks, leave, place of posting, etc. regarded questions. Try to ask more about the company to show how early you can make a contribution to your organization like. "Sir, with your kind permission I would like to know more about induction and developmental programs?" OR Sir, I would like to have my feedback, so that I can analyze and improve my strengths and rectify my shortcomings.

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# Question # 11

Do you think you have enough experience As Teletray Operator?

# Answer:

If you do not have the experience they need, you need to show the employer that you have the skills, qualities and knowledge that will make you equal to people with experience but not necessary the skills. It is also good to add how quick you can pick up the routine of a new job role.

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# Question # 12

Explain an idea that you have had and have then implemented in practice?

# Answer:-

Often an interview guide will outline the so-called 'STAR' approach for answering such questions; Structure the answer as a situation, task, action, and result: what the context was, what you needed to achieve, what you did, and what the outcome was as a result of your actions.

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# Question # 13

How much do you expect to get paid As Teletray Operator?

# Answer:-

For this be prepared and research salary to find out what similar positions are paying in your area before you go to the interview. Try to find this information out before giving your salary expectations. You can and should provide a range instead of an exact number. But again, don't say any numbers you're not comfortable with because if the employer offers you a salary at the lowest end of your range, you don't have much to negotiate with when it comes to getting a higher salary.

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# Question # 14

How would you motivate your team members to produce the best possible results?

# Answer:-

Trying to create competitive atmosphere, trying to motivate the team as a whole, organizing team building activities, building good relationships amongst people.

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# Question # 15

What are three positive things your last boss would say about you?

# Answer:-



It's time to pull out your old performance appraisals and boss's quotes. This is a great way to brag about yourself through someone else's words: "My boss has told me that I am the best designer he has ever had. He knows he can rely on me, and he likes my sense of humor."

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# Question # 16

What do you know about the company?

### Answer:

Any candidate can read and regurgitate the company's "About" page. So, when interviewers ask this, they aren't necessarily trying to gauge whether you understand the mission-they want to know whether you care about it. Start with one line that shows you understand the company's goals, using a couple key words and phrases from the website, but then go on to make it personal. Say, "I'm personally drawn to this mission because..." or "I really believe in this approach because..." and share a personal example or two.

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### Question # 17

What do you think we could do better or differently?

### Answer:-

This is a common one at startups. Hiring managers want to know that you not only have some background on the company, but that you're able to think critically about it and come to the table with new ideas. So, come with new ideas! What new features would you love to see? How could the company increase conversions? How could customer service be improved? You don't need to have the company's four-year strategy figured out, but do share your thoughts, and more importantly, show how your interests and expertise would lend themselves to the job.

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### Question # 18

What does quality work mean to you?

### Answer:-

Quality work to be is about doing work to the require or set standard, which is very important when it comes to warehouse operations.

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# Question # 19

What kind of salary do you need As Teletray Operator?

# Answer:-

This is a loaded question and a nasty little game that you will probably lose if you answer first. So, do not answer it. Instead, say something like, that's a tough question. Can you tell me the range for this position? In most cases, the interviewer, taken off guard, will tell you. If not, say that it can depend on the details of the job. Then give a wide range.

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# Question # 20

What types of personalities do you work with best?

# Answer:-

In the past, I have found it difficult to work with others who see themselves as better than others, who can take criticism, and who refuse to work with others. I have found it challenging to work with them b/c I am a team oriented person who feels the importance of working together over the needs of the individual especially in a learning environment.

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# Question # 21

What would your first 30, 60, or 90 days look like in this role As Teletray Operator?

# Answer:

Start by explaining what you'd need to do to get ramped up. What information would you need? What parts of the company would you need to familiarize yourself with? What other employees would you want to sit down with? Next, choose a couple of areas where you think you can make meaningful contributions right away. (e.g., "I think a great starter project would be diving into your email marketing campaigns and setting up a tracking system for them.") Sure, if you get the job, you (or your new employer) might decide there's a better starting place, but having an answer prepared will show the interviewer where you can add immediate impact-and that you're excited to get started.

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# Question # 22

Are you planning to continue your studies and training As Teletray Operator?

# Answer:-

If asked about plans for continued education, companies typically look for applicants to tie independent goals with the aims of the employer. Interviewers consistently want to see motivation to learn and improve. Continuing education shows such desires, especially when potentials display interests in academia potentially benefiting the company.

Answering in terms of "I plan on continuing my studies in the technology field," when offered a question from a technology firm makes sense. Tailor answers about continued studies specific to desired job fields. Show interest in the industry and a desire to work long-term in said industry. Keep answers short and to the point, avoiding diatribes causing candidates to appear insincere.



### Question # 23

Give an example of a time you successfully worked As Teletray Operator on a team?

### Answer-

On the whole I prefer to stick to doing what I'm told rather than setting myself up to fail by doing things off my own bat. But there was this one time when I suggested to my boss at the pizza parlor that she try offering an 'all you can eat' deal to students to boost trade on Mondays. She thought it was an interesting idea but nothing ever came of it.

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# Question # 24

How do you keep each member of the team involved and motivated?

### Answer:-

Many managers mistakenly think that money is the prime motivator for their employees. However, according to surveys by several different companies, money is consistently ranked five or lower by most employees. So if money is not the best way to motivate your team, what is? Employees' three most important issues according to employees are:

- \* Respect
- \* A sense of accomplishment
- \* Recognition

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### Question # 25

What was the most important task you ever had?

### Answer-

There are two common answers to this question that do little to impress recruiters:

- \* 'I got a 2.1'
- \* 'I passed my driving test'

No matter how proud you are of these achievements, they don't say anything exciting about you. When you're going for a graduate job, having a degree is hardly going to make you stand out from the crowd and neither is having a driving licence, which is a requirement of many jobs.

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# Question # 26

What is the most irritating thing you've experienced about your co-workers?

# Answer:-

This question is designed to find out if you get along well on team, with other and whether or not you'll be a fit with the interviewer's organization. It's a trap. Think real hard but fail to come up anything that irritated you about your co-workers. A short positive response is best.

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# Question # 27

What type of people do you not work well with?

# Answer:-

Be very careful answering this question as most organization employ professionals with an array of personalities and characteristics. You don't want to give the impression that you're going to have problems working with anyone currently employed at the organization. If you through out anything trivial you're going to look like a whiner. Only disloyalty to the organization or lawbreaking should be on your list of personal characteristics of people you can't work with.

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# Question # 28

Explain me about a problem or disagreement you had with previous supervisor?

# Answer:

This question is trap. It is meant to see whether or not you'll speak poorly of an employer. No one wants to hire someone who's going to speak poorly of them down the road. Stay upbeat and positive - and most of all don't say anything negative about a previous employer.

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# Question # 29

What has disappointed you about a previous job?

# Answer:-

Again, this question could get you in trouble so tread carefully. Some good answers might be that your previous job didn't provide any room for growth, that you were laid off due to a mandatory reduction in staff, that they closed their office in your state and required you to relocate, etc. Make sure not to mention anything negative about the people you worked with, the company in general or the job itself.

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# Question # 30

Describe your management style?

# Answer.

Try to avoid specific classifications, whatever it may be. Organizations usually prefer managers who can adapt their skills to different situations.



### Question #31

Do you have any blind spots?

### Answer-

This question is often meant to trick candidates since acknowledgment of blind spots would indicate they were aware of them. Also, do not disclose bad habits or other personal concerns. Let the interviewer find out about your personal flaws through the course of the interview without directly stating these flaws.

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# Question #32

How do you propose to compensate for your lack of experience?

### Answer:-

The first thing you should do is discuss experience you have the interviewer is unfamiliar with. Once that is detailed, tell the person conducting the interview that you are able to learn new tasks and information in a reasonable period of time and possess a strong work ethic. However, only state this if you can live up to these expectations.

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# Question #33

Tell me about the most fun you have had on the job?

### Answer-

When answering this question, discuss situations where you completed tasks benefitting your previous employers.

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### Question # 34

Explain what are your strengths As Teletray Operator?

# Answer:-

Bad Answer: Candidate is unprepared for question or only gives generic answers.

This is the most common job interview question - everybody should be expecting it. If they don't seem prepared, or give a fairly stock answer, it's probably a bad sign.

Good answer: The consensus is to go for quality, not quantity here. Candidates should give a short list of strengths, and back each one up with examples that illustrate the strength. Also, they should explain how these strengths will be useful in the job you're applying for, and use this question to say something interesting about themselves.

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# Question #35

You have a project due in one hour but a more important emergency that affects business needs to be fixed immediately, what do you do?

# Answer:-

Focus on the issue that impacts the business most first.

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# Question #36

The change in the business industry now requires you to have a new set of skills you have to learn, how do you react to that?

# Answer:-

First, find out which skills are the ones that you're currently lacking. Then identify what the steps would be to acquire/build those skills. Then take action to do so.

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# Question # 37

Tell me about a time you had to fire a friend?

# Answer:-

Hopefully you've never had to do this, but if you did, talk about how hard it was personally to fire anyone but that you did it objectively.

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# Question # 38

Describe your work style?

# Answer:-

Describe the positive aspects of your work style if possible, including: work ethic, attention to detail, interpersonal skills, skill sets (analytical or otherwise), leadership abilities, communication skills.

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# Question #39

How have you achieved your success?

# Answer:-

Discuss stories of how you've progressed over the years to achieve success. People relate best to stories.



### Question # 40

What is the most important lesson / skill you've learned from school?

### Answer-

Think of lessons learned in extra curricular activities, in clubs, in classes that had a profound impact on your personal development. For example, I had to lead a team of 5 people on a school project and learned to get people with drastically different personalities to work together as a team to achieve our objective.

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# Question # 41

What does "collaboration with teammates" mean to you?

### Answer:-

Drinking at the water cooler together is not the best example. Think of how you can collaborate with teammates to generate new ideas, to create initiatives to impact the business' success for the better (specifically in the department that you're applying for). For example, if you're applying to marketing, collaboration could mean discussing new ways of social media advertising to reach an audience of over a million people to strengthen the brand awareness of the company.

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# Question # 42

Describe your vision of your perfect dream job?

### Answer:-

Ideally, the role you're applying for either is that dream job or will help you get to it. If it's going to help you get there, describe the elements of that job role that you are passionate about so that it ties to the vision of what your dream job is. Be honest and talk about the type of work environment, management team / leadership, coworkers, culture, vision and products/services you'd like your dream job to entail.

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### Question # 43

How meticulous are you with details?

# Answer:-

Being detailed is important for many types of job roles. Typically you want to highlight how you've done that in previous roles. Example: "Being meticulous is important to me. In my last job, I had to count the money in the register as a cashier to make sure it matched to the receipts down to the last penny." This was to ensure there wasn't any "wrongdoing" at the company by any of the cashiers and I was always accurate in my reports.

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# Question # 44

How important is the vision of the company to you?

# Answer:

It should be very important if you want a long standing career. Remember, you're investing your time, energy and earnings potential into a company so you want to make sure it's a sustainably successful company that will grow with you over the long haul.

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# Question # 45

How do you act when you encounter competition?

# Answer:

This question is designed to see if you can rise the occasion. You want to discuss how you are the type to battle competition strongly and then you need to cite an example if possible of your past work experience where you were able to do so.

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# Question # 46

Give me an example of when you competed hard and won?

# Answer:-

You can reference many different areas here when discussing a story of where you won in competition: Work experience (ideal), sports, clubs, classes, projects.

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# Question # 47

What's the most rewarding work you've ever done and why?

# Answer:-

Companies love it when you discuss how you've made an impact on your teammates, clients, or partners in the business or in school. It should be rewarding because of the hard work and creative process that you've put into it.

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# Question # 48

How open are you to relocation?

# Answer:

If you're not, then say you're not. Don't lie about it just to get the job. There's no point if you won't move for the job anyway and lying is unethical. If you are open to relocation As Teletray Operator, let them know which areas you'd be willing to relocate to.



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### Question # 49

What other jobs are you applying for As Teletray Operator?

### Answer:

If you're applying with other similar companies in a similar or the same industry, it's actually okay to state that as it shows you're valued and wanted.

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### Question # 50

Give me a few examples of how you're results oriented?

### Answer-

Make you give an example where you discuss details and metrics. For example, I was a tutor in my last job and mentored 5 students on their SAT test taking skills and raised their scores by 15% on average after a 3 month teaching stint.

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# Question # 51

How do you prioritize your work initiatives As Teletray Operator?

### Answer.

Discuss how you prioritize your work initiatives based on the company initiatives. For example, if you're in customer service discuss how you're focused on providing the best customer experience.

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# Question # 52

Why should we give you this job As Teletray Operator when someone else is equally qualified?

### Answer:-

Describe how you're unique, but make sure you tie it to the job responsibilities and how you would impact the company. For example, "I believe my unique programming skills and experience in developing over 18 best selling iphone apps will help the company develop high quality applications faster than my competitors"

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# Question #53

What does your professional network look like?

# Answer:-

If you have a professional network, discuss it detail (# of contacts, people you know, their positions and what you've learned from them or how you've worked with them). If you don't have one, discuss how you would develop one (career fairs, networking events for that industry, through your existing friends, etc)

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# Question # 54

What were the responsibilities of your last position As Teletray Operator?

# Answer:

If you want to show your ambition, you can discuss how you haven't reached all of your goals yet and in that sense aren't satisfied. However, if you want to discuss satisfaction from your job discuss an experience in which you achieved something.

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# Question #55

What do you think of your previous boss?

# Answer:-

Do not belittle or talk badly of your last boss - it will come off as being petty. Instead, talk about the positive lessons you were able to learn from your last boss.

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# Question # 56

What are you most proud of?

# Answer:-

You should be proud of all your achievements As Teletray Operator! We just don't have time to hear them all as interviewers most likely. Focus on 1 really good achievement that showcases characteristics like the following: Integrity, competitiveness, resourcefulness, intelligence, persistence, and so forth.

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# Question # 57

If you were interviewing someone for this position As Teletray Operator, what traits would you look for?

# Answer:

This is where the interviewer tries to turn the tables on you. Answer confidently by stating 3 specific traits that are applicable to that job role. For example, a consulting job would likely look for someone who can think outside of the box.



After answering, ask them, "Am I spot on here and if not, what traits would you look for?"

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# Question #58

How do you feel about taking no for an answer?

### Answer:

It's good to be persistent, but not overbearing. Everyone will face rejection at some point in their life, so at some point you'll have to take no for an answer but then learn why you were turned down.

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# Question # 59

What do you like to do for fun?

### Answer.

Be open to sharing hobbies and activities that you enjoy. Make sure you're genuine about it and don't list off things you don't really like because if they ask you a follow up question it'll be harder for you to answer.

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# Question # 60

If I were to give you this salary you requested but let you write your job description for the next year, what would it say?

### Answer:-

It should say the same thing - after all - if you think this salary is fair then it should suit the responsibilities!

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### Question # 61

How long will it take for you to make a significant contribution?

### Answer:-

First define significant contribution - once you do that - lay out a timeline plan in which you think you can achieve that.

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# Question #62

What do you see yourself doing within the first 30 days of this job?

# Answer:-

Typically the first 30 days are designed for you to learn as much as possible As Teletray Operator. Work hard to get to know your teammates, how they work together, and how you can make the biggest impact.

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# Question # 63

How did you find out about this job As Teletray Operator? What do you know about the job?

# Answer:-

Possible ways to find out about the job:

Online website listing, friend, professional referral, mentor, career fairs, networking events. You should know about the roles and responsibilities of the job and what they're looking for. Make sure you read up on that online beforehand or ask the person that referred you.

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# Question # 64

What do you know about this department?

# Answer:-

One good way to find out about the department is to try to "informally" interview the existing employees over coffee (outside of the office) if possible. It's hard if you don't have any connections there, but if you do a great way to learn about it. Other than that, it's often hard to learn about the department so you can turn the table back on them by asking questions to learn about it.

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# Question # 65

What is the difference between a big ego and a healthy ego?

# Answer:-

"Ego" should be replaced by confidence. It's good to be confident as it shows that you know what you're doing. However, a big ego is when confidence spirals out of control and you become arrogant.

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# Question # 66

What does "thinking outside the box" mean to you?

# Answer:-



It means not doing things exactly the same way as everyone else. You've got to challenge the status quo and bring something new to the business.

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# Question #67

How does your present position differ from past ones?

### Answer-

Describe the difference with regards to responsibilities, culture, team, career opportunity, and the work itself.

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# Question # 68

What have you done to prepare yourself to be a supervisor?

# Answer:-

- 1. Learn from current supervisors (best practices)
- 2. Mentor others
- 3. Be exceptionally good at your current job so that it builds your credibility
- 4. Have a high emotional IQ

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# Question # 69

If you could do it all over again, how would you plan your academic studies differently?

### Answer-

Whatever you do, just don't act bitter. A lot of times we wish we could change the past, but focus on the positive reasons and results of the decisions you already made.

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### Question #70

How much time do you need to join the organization As Teletray Operator?

### Answer-

You should be able to join it right away, barring plans you've already made (family travel, vacation, other obligations). The key is to simply be open in communication of what's already committed on your schedule. Most companies are accommodating. If they are not, weight the importance of joining that company vs. your plans.

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# Question # 71

What motivates you the most?

# Answer:

Is it money? Is it career development? Is it recognition? Is it a sense of achievement? Is it to impress your peers? Is it for fame?

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# Question #72

How will you approach learning this "new" job As Teletray Operator?

# Answer-

Interview peers and leaders/managers, read industry news, practice the skill sets needed, absorb information on the job as much as possible.

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# Question # 73

Who has been an inspiration for you?

# Answer:-

Cite your role models (possible examples could be your parents, people successful in the industry, world leaders, etc)

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# Question #74

When was the last time something upset you at work? What did you do?

# Answer-

Almost everyone has an emotional moment related to work at some point - you're not alone. The key is to learn why you reacted that way and to focus not on the problem but HOW to resolve it. Another key component is to be aware of your emotional response so that you can learn to control it in the future in a calm way.

# **Telecommunication Most Popular Interview Topics.**

- 1 : <u>Telecommunication General Frequently Asked Interview Questions and Answers Guide.</u>
- 2: GSM Technology Frequently Asked Interview Questions and Answers Guide.
- 3 : <u>Telecom Industry Frequently Asked Interview Questions and Answers Guide.</u>
- 4 : <u>Telephony VoIP IP Frequently Asked Interview Questions and Answers Guide.</u>
- 5 : <u>Telecommunication Protocols Frequently Asked Interview Questions and Answers Guide.</u>
- 6: Telecom Switches Routers Frequently Asked Interview Questions and Answers Guide.
- 7 : <u>CDMA (Code division multiple access) Frequently Asked Interview Questions and Answers Guide.</u>
- 8: Telecommunication Hardware Frequently Asked Interview Questions and Answers Guide.
- 9: <u>ISDN (Integrated Services Digital Network)</u> Frequently Asked Interview Questions and Answers Guide.
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