

# **Protocol Officer Interview Questions And Answers Guide.**



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# Protocol Officer Job Interview Preparation Guide.

### Question # 1

Explain me what do you know about our organization?

#### Answer:-

Securing Travel, Protecting People, safeguard the American way of life... Protecting our transportation infrastructure and ensuring freedom of movement for people and commerce.

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### Question # 2

Why should we hire you as Protocol Officer?

#### Answer:-

I have good communication skills work well with others. Take directions well.

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### Question # 3

Tell me how do you decide when you need to use your weapon to defuse a situation?

#### Answer:-

This answer is extremely clear cut for me. A weapon should be used for the sole purpose of a life-threatening situation and as a last resort. My main goal is to protect myself and everyone around me, even those that appear to be a threat to themselves. If I come across a case that is non-fatal and there are other means of settling the problem, then resorting to the use of any weapon is unnecessary.

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### Question # 4

Tell me what about this job interests you?

#### Answer:-

I've applied to companies where I know I can get excited about what the company does. Your company is one of my top choices. This job is really attractive to me because it combines my interest and experience in logistics and security with work in a more global business environment.

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### Question # 5

Tell me did you have any problem finding our office?

#### Answer:-

The interviewer usually asks this question to make the candidate comfortable. You can smile and answer this question by saying: "It was quite easy to find this place."

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### Question # 6

Where do you see yourself in 5 years from now as Protocol Officer?

#### Answer:-

This is a question intended to know, what are your career aspirations, how long would you be committed to the organization, is there any immediate plans for you to move on etc. If you have an actual plan, explain it with reasoning. If you do not have any specific plans as of then, give a generic answer along with some interesting activity you would like to take up.

\* "I would like to see myself donning one of the senior positions in the organization contributing to technology as well as participating in business growth. I am hoping, I can position myself with relevant experience by then."

\* "As a fresher, I am assuming by first five years will be a huge learning curve. I want to absorb much of the industry knowledge and also to sharpen my technical abilities. In next five years I see myself playing various roles in the team from a developer to leading a team."

\* "I would like to see myself as a technical architect in next five years. My core competency is with technologies, and I would like to work and contribute in the field of most recent technologies and advancements. I would like to get take up some of the major technology certifications"



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### **Question # 7**

Tell us how do you evaluate success?

**Answer:-**

I evaluate success on not exactly what you accomplish, but having the will to go for it no matter what it is.

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### **Question # 8**

Tell us why are you leaving the military? or Why are you leaving your current job?

**Answer:-**

I feel that the time is right for me to transition the outstanding skills and experience I obtained during my last four years in the military to the civilian job market. I received great training and/or education in the Army and have been given job assignments that have enhanced my technical skills, leadership ability and taught me how to meet deadlines and multi-task in a very fast-paced and often stressful environment. I can bring these same skills to your organization.

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### **Question # 9**

Tell me what's your greatest weakness?

**Answer:-**

This was one of the more popular questions raised real-time. Talking about a weakness is tricky. The safe route might be to go with something completely inoffensive - like the cliché "I'm a perfectionist, I have to get it right all the time!"

Recruiters know when you answer the question by picking a strength and downplaying it into a weakness, or picking a textbook "weakness." Call a spade a spade, and describe a true opportunity area.

Sincerity plays a key role here. Really think about what you need to improve on, identify how you're getting over it, and if that paved the way for some other skill to be developed.

One might say, for example, that he isn't a great listener - but discovering that led him to be more conscientious asking for feedback.

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### **Question # 10**

Why do you want a career as a Protocol Officer?

**Answer:-**

I want to be part of a team that has the responsibility to make air travel safe for the travelling public.

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### **Question # 11**

Explain us what are your key strengths?

**Answer:-**

This is a trick question. The expectation here is to answer a negative trait with a positive twist. Something which in general a weak point of a person, but is alright from an organization perspective.

\* "I tend to try to take up too many things, leaving little time for myself."

\* "I am a perfectionist and sometimes, concentrate too much on one single task to get it to perfection, using up time from other tasks".

\* "I tend to say Yes, when someone asks for help. I am working on learning to say No at times".

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### **Question # 12**

Tell us why is transportation security so important?

**Answer:-**

Protecting the national interest of the country and making sure we are secure. Through our actions.

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### **Question # 13**

Tell me how do you stay motivated during quiet periods?

**Answer:-**

If there happen to be extended quiet periods, I would patrol the perimeter of the area. It would provide a nice change of scenery, while still allowing me to do my job effectively. I like to remain productive even in my downtime. At the end of the day, I have a responsibility to protect and quiet periods don't interfere or distract with that being my priority.

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### **Question # 14**

Tell us what are your career goals and where do you see yourself five years from now?

**Answer:-**

Within 5 years, I would like to become the very best mechanic your company has on staff. I want to work toward becoming the expert that others rely on. Hopefully, this will allow me to take on greater responsibilities with the company if the opportunity arises. I am also working towards additional certifications in the field to enhance my career potential.



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### **Question # 15**

Explain me what are your key strengths?

#### **Answer:-**

This is another most common question in any HR interview. The idea here is to understand how much you know about yourself and how confident you are about your strengths.

- \* Just stay positive. Even a simple answer like "I am a very positive person" is good enough.
- \* You can also change this as per the requirement of the interview. Knowing a bit about the profile you are being interviewed helps as well.
- \* Explaining your strength with an experience from the past is desirable here.

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### **Question # 16**

Explain me what major challenges and problems did you face at your last position?

#### **Answer:-**

I have faced so many challenges but the toughest one is not getting a job but still smiling and doing more hard work to improve me day by day. Life is full of challenges. I have faced many challenges in my life. Sometimes I have failed and sometimes I have got success. I never bother about failures because it gives me experiences to face next challenges. I think life is a challenge itself. I have face so many problem in my life. But the point is that how to overcomes these problem. Achieve our goal.

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### **Question # 17**

Explain me about a time when you successfully dealt with an angry member of the public not with physical force, but with only your words?

#### **Answer:-**

Draw from your past experience to describe how you have dealt with a similar instance. The interviewer is getting a sense of how you respond to security threats. "Before entering into the security field, I worked in customer service jobs. It allowed me to hone my people skills and learn to communicate effectively. In my last position as a retail security officer, a customer got extremely upset. She began yelling and damaging clothing displays. I allowed the woman to explain herself and voice her concerns. Then, I assured her that the matter would be handled, but the best way to get the issue resolved was by remaining calm and discussing the situation with the store manager."

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### **Question # 18**

Basic Protocol Officer Job Interview Questions:

#### **Answer:-**

- \* Tell me about yourself.
- \* What are your strengths?
- \* What are your weaknesses?
- \* Who was your favorite manager and why?
- \* What kind of personality do you work best with and why?
- \* Why do you want this job?
- \* Where would you like to be in your career five years from now?
- \* Tell me about your proudest achievement.
- \* If you were at a business lunch and you ordered a rare steak and they brought it to you well done, what would you do?
- \* If I were to give you the salary you requested but let you write your job description for the next year, what would it say?
- \* Why is there fuzz on a tennis ball?
- \* How would you quickly establish credibility with a team?
- \* There's no right or wrong answer, but if you could be anywhere in the world right now, where would you be?
- \* How would you feel about working for someone who knows less than you?
- \* Was there a person in your career who really made a difference?
- \* What's your ideal company?
- \* What attracted you to this company?
- \* What are you most proud of?
- \* What are you looking for in terms of career development?
- \* What do you look for in terms of culture -- structured or entrepreneurial?
- \* What do you like to do?
- \* Give examples of ideas you've had or implemented.
- \* What are your lifelong dreams?
- \* What do you ultimately want to become?
- \* How would you describe your work style?

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### **Question # 19**

Operational and Situational Protocol Officer Job Interview Questions:

#### **Answer:-**

- \* What, in your opinion, are the responsibilities of a security guard?
- \* Describe your experience with computers.
- \* What surveillance systems are you familiar with?
- \* What would you do if you caught a fellow security officer sleeping on the job?
- \* What would you do if a visitor to your facility resisted metal screening upon entering?
- \* Have you ever felt like you were in physical danger on the job? How did you handle it?
- \* How would you handle incidents such as theft or vandalism?



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- \* How would you control large crowds at events?
- \* Recall a time an unauthorized person tried to enter your building. How did you respond?
- \* What if an authorized person, such as a senior executive, tried to enter the building after hours but didn't have proper credentials? What would you do?
- \* Who would you deal with first: the group of guests on the first floor or the emergency situation on the 4th floor?
- \* Walk me through the standard procedures for admitting guests at your previous job.
- \* When would you need to use arms to diffuse a situation?
- \* Are you prepared to use medical training to save a life?

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### **Question # 20**

Fresh Protocol Officer Job Interview Questions:

**Answer:-**

- \* What kind of car do you drive?
- \* Tell me about a time where you had to deal with conflict on the job.
- \* What's the last book you read?
- \* What magazines do you subscribe to?
- \* What would be your ideal working situation?
- \* Why should we hire you?
- \* What did you like least about your last job?
- \* What do you think of your previous boss?
- \* How do you think I rate as an interviewer?
- \* Do you have any questions for me?
- \* When were you most satisfied in your job?
- \* What can you do for us that other candidates can't?
- \* What are three positive things your last boss would say about you?
- \* What negative thing would your last boss say about you?
- \* If you were an animal, which one would you want to be?
- \* What salary are you seeking?
- \* What's your salary history?
- \* Do you have plans to have children in the near future?
- \* What were the responsibilities of your last position?
- \* What do you know about this industry?
- \* What do you know about our company?
- \* How long will it take for you to make a significant contribution?
- \* Are you willing to relocate?
- \* What was the last project you headed up, and what was its outcome?
- \* What kind of goals would you have in mind if you got this job?

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### **Question # 21**

General Protocol Officer Job Interview Questions:

**Answer:-**

- \* Give me an example of a time that you felt you went above and beyond the call of duty at work.
- \* What would you do if you won the lottery?
- \* Can you describe a time when your work was criticized?
- \* Have you ever been on a team where someone was not pulling their own weight? How did you handle it?
- \* What is your personal mission statement?
- \* Tell me about a time when you had to give someone difficult feedback. How did you handle it?
- \* What is your greatest failure, and what did you learn from it?
- \* What irritates you about other people, and how do you deal with it?
- \* What is your greatest fear?
- \* Who has impacted you most in your career, and how?
- \* What do you see yourself doing within the first 30 days of this job?
- \* What's the most important thing you've learned in school?
- \* What three character traits would your friends use to describe you?
- \* What will you miss about your present/last job?
- \* If you were interviewing someone for this position, what traits would you look for?
- \* List five words that describe your character.
- \* What is your greatest achievement outside of work?
- \* Sell me this pencil.
- \* If I were your supervisor and asked you to do something that you disagreed with, what would you do?
- \* Do you think a leader should be feared or liked?
- \* What's the most difficult decision you've made in the last two years?
- \* What do you like to do for fun?
- \* Why are you leaving your present job?
- \* What do you do in your spare time?
- \* How do you feel about taking no for an answer?

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### **Question # 22**

First Protocol Officer Job Interview Questions:

**Answer:-**

- \* What was the most difficult period in your life, and how did you deal with it?
- \* What is your favorite memory from childhood?
- \* Give me an example of a time you did something wrong. How did you handle it?
- \* Tell me one thing about yourself you wouldn't want me to know.



## Protocol Officer Interview Questions And Answers

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- \* Tell me the difference between good and exceptional.
- \* Why did you choose your major?
- \* What are the qualities of a good leader? A bad leader?
- \* What is your biggest regret, and why?
- \* What are three positive character traits you don't have?
- \* What irritates you about other people, and how do you deal with it?
- \* If you found out your company was doing something against the law, like fraud, what would you do?
- \* How many times do a clock's hands overlap in a day?
- \* How would you weigh a plane without scales?
- \* What assignment was too difficult for you, and how did you resolve the issue?
- \* If I were to ask your last supervisor to provide you additional training or exposure, what would she suggest?
- \* If you could choose one superhero power, what would it be and why?
- \* What's the best movie you've seen in the last year?
- \* Describe how you would handle a situation if you were required to finish multiple tasks by the end of the day, and there was no conceivable way that you could finish them.
- \* What techniques and tools do you use to keep yourself organized?
- \* If you could get rid of any one of the US states, which one would you get rid of, and why?
- \* With your eyes closed, tell me step-by-step how to tie my shoes.
- \* If you had to choose one, would you consider yourself a big-picture person or a detail-oriented person?
- \* If selected for this position, can you describe your strategy for the first 90 days?
- \* Who are your heroes?
- \* Tell me 10 ways to use a pencil other than writing.

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### **Question # 23**

Tell me have you ever had a conflict with a superior or colleague? How did you handle it?

**Answer:-**

I think that everyone at some point has had a conflict at work whether it's with a supervisor or co-worker. I've found that when I'm in a difficult situation, it helps to communicate with the other person, understand their perspective and try to work out a collaborative solution whenever possible.

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### **Question # 24**

Tell me you are working at a large event where there is a large, rowdy crowd, what steps could you take to make sure the event does not become chaotic?

**Answer:-**

In that type of setting, the most important thing to do is be observant, alert and proactive. With larger crowds, issues have the tendency to escalate quickly because of the magnitude of the crowd. To avoid that I would assess and tend to smaller problems as soon as they arise. Additionally, when the crowd is moving it's crucial to maintain the flow and direction to keep things running smoothly.

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### **Question # 25**

Explain me what is your greatest strength? How does it help you as a Transportation Security Officer?

**Answer:-**

My greatest strength is that I take my jobs very seriously and I am always aware of things around me so things don't surprise me or catch me off guard.

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### **Question # 26**

Why should we hire you in Protocol Officer?

**Answer:-**

I think I am a great match for this position. My degree in management coupled with more than 10 years of experience managing 100+ employees and delivering top notch training, helped me to improve staff productivity by 30% and reduce employee turnover. I believe that I can do the same for your organization and would be a great addition to your team.

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### **Question # 27**

Tell me do you work well on a team? What is the most beneficial part of being on a team?

**Answer:-**

I do work well on a team. The most beneficial part of a team is that as a team you can share ideas that will make the task go better and more efficiently.

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### **Question # 28**

Explain me a difficult project and how you overcame it?

**Answer:-**

I was a part of a group project in college. Everyone of us were from different backgrounds, had different interests and activities. During our initial meeting everyone was debating who could do what. I sat and listened and decided I would take the lead and then delegated responsibilities to each member.

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### **Question # 29**



## Protocol Officer Interview Questions And Answers

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Tell me what are your weaknesses or areas you would like to improve?

**Answer:-**

I am always working on improving my communications skills to be a more effective presenter. I recently joined Toastmasters which I find very helpful. Sometimes I have trouble delegating duties to others. This has sometimes backfired because I'd end up with more work than I could handle. I've since taken courses in time management and learned more effective delegation techniques and I'm happy to say that my last several team projects were a great success.

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### **Question # 30**

How are you today?

**Answer:-**

This shows that the interviewer is quite caring and polite. He or she wants to put the candidate to ease before getting down to serious business. You can politely answer, " I am very well thank you."

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### **Question # 31**

Tell me what skills do you have that make you a good fit for this position?

**Answer:-**

I have several skills that are applicable to this position and qualify me to be a good fit. First, I am trained in assembling and monitoring surveillance equipment. Second, I am CPR and First Aid certified. Lastly, I've taken martial arts for over 10 years so I feel comfortable protecting those around me.

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### **Question # 32**

Explain us about an accomplishment you are most proud of?

**Answer:-**

After being out of school for a good period of time to go back and complete schooling and complete a hvac course.

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### **Question # 33**

Explain me what is your greatest weakness? What are you doing to improve it?

**Answer:-**

My greatest weakness is not answering questions to quickly and not completely. I need to slow down and take more time and think things out.

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### **Question # 34**

Please explain why do you want to be a security officer?

**Answer:-**

I have traveled alot and it is of great interest to me to learn and assist in the area of security.

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### **Question # 35**

Why are you the best candidate for us as Protocol Officer?

**Answer:-**

I have all the skills necessary for the job and I will preform above all others.

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### **Question # 36**

What are your salary expectations as Protocol Officer?

**Answer:-**

I'm sure that your company offers a fair, competitive salary for someone with my education / training, skills and experience. I am also willing to negotiate for the right position.

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- 2 : [Information Security Professional Frequently Asked Interview Questions and Answers Guide.](#)
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