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Production Supervisor Job Interview Preparation Guide.

Question #1

What is the term BOM?

Answer:-

BOM stands for Bill Of Materials; it is a list of item or parts that makeup a product assembly. For example, a lawn mower requires a handle assembly, metal deck assembly, a control assembly, motor and blade assembly.

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Question # 2

Tell me what is QMS?

Answer-

QMS stands for Quality Management System; it documents all necessary information about company's design and operational controls, including issue reporting, monitoring, continuous improvement and training, to make sure that company delivers continuous product.

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Question #3

What is the term "factory overhead"?

Answer:-

During the manufacturing process, whatever the cost is incurred during the process is referred as "factory overhead", excluding the cost of materials and direct labours.

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Question # 4

What is SCAR (Supplier Corrective Action Request)?

Answer:-

Manufacturers are highly dependent on their raw material suppliers, to communicate with them effectively SCAR is used. It is a change request that mentions the issues with the process or material from a supplier and ask for a resolution. It sometimes also includes the details about how the complaint should be addressed.

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Question # 5

Tell us your supervisory style?

Answer:-

When answering supervisor interview questions around your personal supervisory style remember that there is no wrong or right supervisory style. The only criteria is that it should be appropriate to the situation. Your ability to adapt your style to the demands of the person you are dealing with, the task at hand and the circumstances is key to success as a supervisor. Provide examples of how you have had to adapt your supervisory style to meet different needs.

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Question # 6

Do you know when evaluating an employee or team member's performance what factors are most important to you?

Answer:-

This question is designed to assess your performance standards. Show how you set high work standards for yourself and your subordinates, how you communicate your expectations and how you monitor performance.

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Question # 7

Do you work well under pressure as Production Supervisor?



Answer:-

Yes.. When it comes down to the wire, the best thing I can to remain focused, have some flexibility, and understand priorities.. Giving them attention in the order theyre needed.

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Question #8

Explain me how do you prioritize your work?

Answer:

Depends on the situation... I like to label certain tasks as either A B or C...A being the one that requires immediate attention, and C which are tasks that arent urgent but eventually need to get done... I like to focus my work on the things that need to get done, and done quickly... While balancing the other work alongside our first priorities.

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Question #9

Explain me about a time when you had to think strategically?

Answer:-

There was a time when I was told I had to get rid of 20% of my people. I had to determine which persons I needed the most by determining who could do what. I had to put aside personal feelings so that I could keep a working crew to handle he same workload with less people.

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Question # 10

Tell me why do you want to work for our Warehouse team?

Answer:-

I want a challenging job. I like to multi task. I know working in a warehouse has different functions and I like the fast paced environment.

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Question # 11

Where do you see your career in five years as Production Supervisor?

Answer:

I would like to retire from this company. I would like to make a difference in the company whether in the warehouse or any other position or area of the company.

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Question # 12

Tell me what's changed over the years?

Answer:-

Well, supervisors and managers can expect the stock questions they've likely seen for years - but also need to prep for behavioral and situational interview questions for that next supervisory position. How you handled a certain challenge (e.g. staffing issue, cash flow problems) based on your past behaviors, for example. With the integration of strategic systems into businesses, a candidate can also expect interview questions that involve business and system advancements, such as automation systems, Six Sigma compliance, ISO certification involvement, and so on.

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Question #13

Tell me what do you think the main goals of a supervisor are?

Answer-

To keep the motivation of people high and to keep the atmosphere in the workplace friendly and the results as expected.

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Question # 14

Do you like to start personal relationships with other employees?

Answer:-

Well, the right answer is yes and no. Good personal relations can improve the overall performance of a team. But on the other hand, you should not let your emotions to affect your decisions in work.

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Question # 15

What is DCR?

Answer:

DCR stands for Document Change Request, a change request which addresses about a problem with a document, SOP (standard operating procedure) or specification and propose a change to fix it.

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Question # 16



Explain the challenge in manufacturing products?

Answer:

Main challenge in manufacturing is to develop better production processes, ensure the right material and component supplies at the least cost, decrease production time, eliminate wastage and maintain quality in the final product.

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Question # 17

What is RMA?

Answer:-

RMA stands for Return Material Authorization; it is a financial and work order tracking used to determine a returned item's origination. It is often used in a transaction where a customer returns goods to the manufacturer for replacement or repair purpose.

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Question # 18

Describe me a time you had to manage conflict within your department/team/group?

Answer:-

Your example can show how you identified the source of conflict, used the conflict situation as a constructive process to exchange opinions and ideas and clarify roles and responsibilities. Discuss how you kept the focus on the desired outcome rather than on personal grievances.

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Question # 19

Explain me do you have an understanding of lean six sigma?

Answer:-

Generally - I have completed yellow belt training which allowed me to do an improvement project within my department when I was at Leinster. I was the facilitator for my team which introduced a storage at heights methodology in the warehouse whilst increasing storage space by 33%. This was a top ten finalist in the WA chamber of minerals and energy 2010 awards.

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Question # 20

Tell us if hired, how do you intend on making a difference with our company?

Answer:-

Dedicate myself to learn everything about the new company that I can, look for ways and ideas that could improve, processes, safety, removing obsitacles from the associates, I want to advance within the company.

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Question # 21

Explain me what experience do you have in a warehouse?

Answer:-

I have experience in shipping and receiving, cycle counts and organizing a warehouse. I also have experience in import and export. I have successfully managed a warehouse in 2 of my previous jobs.

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Question # 22

Please explain what does quality work mean to you?

Answer:-

Quality work to be is about doing work to the require or set standard, which is very important when it comes to warehouse operations.

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Question # 23

Tell us what do you already know about our warehouse, and our company?

Answer:

Good reputation of a large home grown company that has various departments and product.

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Question # 24

Tell me why do you think you can be a good supervisor?

Answer:

Because you are able to observe the strengths and weaknesses of every team member and utilize it to achieve optimal performance of a team.

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Question # 25

How do you imagine a typical day of a supervisor in our company?



Answer:-

Just do not say that you imagine to only walk and watch what people do. Rather try to show them your attention to details and proactive attitude to job. Mention that you would try to observe the problems, weaknesses as well as opportunities to improve the results and take measures according to it.

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Question # 26

What are some components of the manner in which you demonstrate your value addition to the atmosphere of your organization and work environment?

Answer:-

Speak about your philosophy and how it developed. Reference courses taken and inspiring instructors articles or books, or on-the-job role models. Describe steps you are taking to improve and develop your personal style. When speaking about other supervisors, minimize critical remarks. Speak in a non-judgmental manner, explaining how a judgment error or some such caused a problem. Nasty remarks will reflect poorly on you and your employee attitude.

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Question # 27

Tell us have you ever been caught stealing, or better yet, have you ever stole anything?

Answer:-

I guess everyone takes a pen or paper or little things like that. But other than that, NO. I have never stole from my employers or better yet, from anyone.

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Question # 28

What was the most difficult employee situation you found yourself in? How did you overcome the problem?

Answer:-

One of employees was conflicting with other and colleague who was prove his was wrong hi denied and was invite union to defend him but we have prove his wrong and I was facing disciplinary action.

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Question # 29

Explain me how do you keep your warehouse employees motivated and to stay focused on the companies objectives?

Answer:

Communication, provide a clear direction and line of site that benefits both the associates and the company, work towards buy in, each associate can respond differently, accountability and recognition is important.

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Question # 30

Explain me about your education. How has it prepared you for a career as a Warehouse Supervisor?

Answer:-

I have an associates degree in business administration an it initially opened doors for me in manufacturing but I believe my experience has a big part in preparing me for what I have made of my career.

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Question # 31

Behavioral Production Supervisor Job Interview Questions:

Answer:-

- * Tell me about a time you made a production process more efficient
- * Recall a time you managed to build an effective team
- * Give me an example of a subordinate who didn't perform as well as you expected. What should you have done?
- * Describe a time you had to make a difficult/unpopular decision. How did you ensure it was followed through?
- \ast Tell me about how you met production goals in your previous job

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Question # 32

Operational and Situational Production Supervisor Job Interview Questions:

Anewor:

- * How would you teach your team to respect company policy and regulations?
- * What would you do if, by the end of the day, there were products in the daily batch that weren't up to standard?
- * If you saw employees weren't using protective equipment, how would you handle it?
- * Imagine two of your subordinates have a rivalry that affects their performance. What do you do?
- * How do you handle undisciplined or disruptive employees?
- * What would you do if an employee was consistently late at the beginning of their shift?

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Question # 33

Role-specific Production Supervisor Job Interview Questions:

Answer:-



- * What makes a good supervisor in your opinion?
- * What methods would you use to motivate employees?
- * How would you use six-sigma?
- * How can you contribute in quality management?
- * How do you go about preparing production schedules?
- * What's your experience with lean manufacturing?
- * Are you good in using computers?
- * What kind of equipment do you experience with?
- * How many people did you supervise in your last job?

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Question # 34

What are the factors that can affect the manufacturing process?

Answer:-

The factors affect the manufacturing process are

- * Supplies: A well-managed supply and inventory is very crucial in order to run manufacturing process smoothly. The manufacturers must brace themselves up and ready to overcome any unexpected delays in supplies due to weather or transportation hindrance.
- * Equipment: Equipment's are the central unit for any manufacturing plant; regular maintenance are utmost necessary to avoid a breakdown in the middle of production. Identify the means of improving the efficiency of every part of the equipment.
- Factory Overhead: Without power supply, manufacturing is not possible. Always keep plan B ready in case of temporary power cut down.
- * Special Parts: Replacing any special spare parts with different specification may slow down your production, so before ordering any special spare parts ensure it fits your demand especially if it is imported from long distance.

 * Work Force: Human resource is equally important and plays a major role in manufacturing unit.

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Question # 35

Explain the difference between lean manufacturing and JIT (Just-in-Time) Manufacturing?

Answer:-

- * Lean Manufacturing: It takes the concept of JIT and re-examines it from the customer point of view. Anything that is produced should add something of valuable to the customer's requirement. For example, if you are making stereo system for a luxury car, you will think from the customer point of view like sound quality, durability, space occupancy, loud or medium sound, etc.
- * JIT (Just-in-Time): This methodology is designed to ensure that a product or part would arrive just in time to be used. This technique saves the cost behind the unused inventory, and eliminating the need of piling up inventory.

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Question # 36

Automation plays a huge role in a company, what new technologies have you witnessed and how do you plan on staying informed for even newer technologies in the

Answer:-

WMS warehouse managment system, which provide us the best way to handle the stocks and in inventory field.

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Question # 37

Tell me what is your greatest strength? How does it help you as a Warehouse Supervisor?

One of my greatest strengths, and that im a diligent worker... I care about the work getting done.. I am always willing to help others in the team.. Being patient helps me not jump to conclusions... Patience helps me stay calm when I have to work under pressure.. Being a diligent worker.. It ensures that the team has the same goals in accomplishing certain things.

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Question # 38

Explain what mistakes have you made while being a leader for a group in the past? How have you learned from them?

I really don't recall any mistakes I have made as a leader but I would say that one is where I want to help employees who are falling behind in their work. I should really look at the way they are working and try to make them work in a more efficient manner and manage their time more effectively.

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Question #39

Explain me about a recent vendor dispute you have had, or a conflict you have had in your previous work. How did you handle the problem?

Payment of logistics PO's for certain services. Asked the vendor for his data including emails etc. And resolved. We didn't have certain emails approving services required so needed to increase monies to cover. Highlighted the need for all freight requests to come through supply and for freight provider not to undertake service unless approved by us.

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Question # 40

Explain me what cost cutting measures have you enacted in the past? Which ones were the most successful?



Answer:-

Reduction in supplies and costs, adding a sanitation staff member reduced the need for high paying associates, less wasted time. Improved cleanup.

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Question #41

How would you motivate your team members to produce the best possible results?

Answer-

Trying to create competitive atmosphere, trying to motivate the team as a whole, organizing team building activities, building good relationships amongst people.

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Question # 42

What are the foremost factors that are crucial for a team to work effectively?

Answer-

Take some time - consult with colleagues - and list the top successes of any of your teams throughout you job experience. Prepare a brief rendition of the best. Emphasize your role, and how your good qualities generated these successes. Discuss methods for good communication, companionship, team mentality, and pride in workmanship. Do not memorize your responses, but rehearse them so that you can speak smoothly.

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Question # 43

Please explain us what are your greatest weakness? What are you doing to improve it?

Answer:-

I believe my biggest weakness is wanting to help anyone I can help. What I mean is I am willing to take on task that are not my job. I want to learn all I can. However, that has helped me get promoted or even asked to help in times of need in other department. I have been known as the "go to person" when help is needed.

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Question # 44

Explain how well do you get along with your superiors? How often do you like to communicate with them?

Answer:-

I had a good relationship with the VP, we communicated daily. The amount of time depended on projects, tasks at hand, general process,

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Question # 45

Please tell me about a time you had to coach an employee to perform a task?

Answer:

Coaching and developing others is part of the supervisor function. Supervisor interview questions about the development of employees should include your ability to agree on the outcomes and methods of coaching with the employee, to explain and demonstrate task performance, to observe and provide constructive feedback.

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Question # 46

Explain me how can you calculate manufacturing work in progress?

Answer:-

Manufacturing work in progress is when manufacturing firm transforms material into the work in process which includes raw material, labour and factory overhead. You can calculate all the below factors to know the costing for the manufacturing work in progress.

- * labour costs
- * Raw material inventory costs
- * Production cost
- * Cost of ending work in process for the accounting period

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Question # 47

Tell me some of the examples of factory overhead?

Answer:-

Following are the overheads a production manufacturing engineer has to consider:

- * Factory rent
- * Utilities used in the unit
- * Costs behind equipment set up
- * Costs behind equipment maintenance
- * Production unit supplies
- * Insurance covered on equipment's and production facilities
- * Fringe benefits
- * Depreciation
- * QA Salaries
- * Property taxes on manufacturing facilities
- * Material management salaries

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Question # 48

What is kanban?

Answer:-

Kanban is scheduling system which advises manufacturers about how much to produce, what to produce and when to produce. In this system, inventory is re-filled only when visual cues like an empty bin or cart is seen.

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Question # 49

What is batch production?

Answer:-

Batch production is a manufacturing technique, where components or goods are produced in groups and not in a continuous stream. This methodology is mainly used when similar items are produced together.

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Question # 50

What is GMP?

Answer:-

GMP is a good manufacturing practice and is recognized worldwide for the control and management of manufacturing and quality control testing of foods, medical devices and pharmaceutical products.

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Question #51

Tell us why do you want to work for our company as Production Supervisor?

Answer:-

I think this company has come far from just being a decking company. We're getting greener every day . I feel this company can use I guy li j e me.

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Question # 52

Why should we hire you as Production Supervisor?

Answer:-

Because am the best candidate for the job.

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Question #53

Tell me how do you plan to go by an example for your subordinates?

Answer:

Sticking to the rules by yourself, working hard and not mind participating on basic tasks is a good answer.

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Question # 54

What is MES?

Answer:-

MES stands for a system that manages and controls the production on the factory floor with the motive of reducing the total time required to produce an order.

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Question #55

What is product report?

Answer:-

A product report is a general term used to represent design, manufacturing, quality, sales and repair information about a product.

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Question # 56

How do you handle stressful situations as Production Supervisor?

Answer:

By remaining calm, weighing out all my options and executing a plan to get the situation resolve .

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Question # 57

Tell me an example of an emergency situation that you faced. How did you handle it?

Answer:-



Example - someone from our team caught a mistake that a shipment was going to a different address than the customer specified.. We were able to call the UPS dispatch and guide us to drive out to hte truck that had our package.. Change the shipping address info, and send it on its way.

Question # 58

Explain me an ideal supervisor. What characterize such an employee?

When responding to this question, people usually mention their own skills. Go ahead and talk about an ability to motivate the others, solve conflicts and be an example for the subordinates.

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Question # 59

Explain me how to supervise in a manufacturing unit?

Answer:-

Supervising a manufacturing process includes attending to the individual phases of the production. Also, manufacturing supervisor should have a close eye on the inventory that going to be used.

- * Step 1: Keep the records of different phases of manufacturing also analyse whether the amount of product produced by the crew is enough to meet the demand
- * Step 2: Look for the bottlenecks in the unit and see how you can eliminate it * Step 3: Keep the track of inventory and try to reduce the liquid capital used after unused material
- * Step 4: Examine the final goods to determine whether they meet the company's quality standards.

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Question # 60

Please explain what are the approach used in manufacturing for QA?

For QA in manufacturing techniques used are

- * Acceptance sampling: In this testing, a random sample is picked from the batch rather than testing the whole batch.
- * Statistical process control: Through the use of control charts and data collected for the samples at the various stages of production a manufacturing product can be
- * Troubleshooting studies: At the end of the line product, a trouble-shooting study can be carried out to see whether the changes in the inputs are associated with the output variables.

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Question #61

Explain us about a short term plan you developed for your department/team/group?

These supervisor interview questions explore your ability to plan and organize. Your interview answer should demonstrate your ability to set priorities, establish objectives and milestones, schedule activities and plan proper use of resources.

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Question # 62

Tell us what is the largest amount of employees you have supervised?

The largest amount of employees I have supervised is 40 employees in the production and maintenance process.

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Question # 63

Tell me how do you handle conflicts with people you supervise?

At first place, you try to avoid conflicts if you can. But once it happens and there's no way to avoid it, you try to understand the point of view of the other person and find the solution good for everyone. But you always keep the authority of your position.

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Question # 64

Explain me the softwares which can be useful in manufacturing unit?

In manufacturing unit, software that can be useful are Manufacturing ERP and Material Management. Some of the companies that provide the manufacturing software solution are SAP, Oracle ERP system, etc.

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Question #65

Explain me how to motivate your employees/team members?

Answer:-

The more your employees or team members understand about their jobs and responsibilities the more motivated they are. Show how you ensure each subordinate has



clarity about his or her role and responsibilities. Discuss how you set clear, specific and realistic targets that are agreed on rather than dictated. Focus on how you involve employees by asking for suggestions, ideas and feedback.

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Question #66

How do you stay organized as Production Supervisor?

Answer:

By maintaining proper routine every day. Puting my strongest points with my weakness. High priority always comes first.

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Question # 67

What are some of the motivations of a supervisor? What are your motivations?

Answer-

Speak about different styles of management that you have observed and admired. Describe how you have attempted to shape your style, using your abilities, and selecting the processes with which you felt you could achieve the most. Admiring others' accomplishments allows you to speak about yours as well, in a non-conceited manner. When discussing strengths and weaknesses, use the sandwich technique. List a few strengths, mention a weakness briefly, and conclude with more positive attributes. It is not necessary to list more than one weakness. If applicable, you may explain what steps you are taking to overcome it.

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Question # 68

Please explain do you have supervising experience?

Answer:-

Yes, I have supervised up to 30 employees in one department. Each employee is different and each is handled according to their working techniques. however, one must never lose focus of the goal of the department and should enforce rules and regulation for everyone equally.

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Question #69

Explain me how would you observe the level of motivation of your subordinates?

Answer-

Choosing the right metrics and comparing productivity of everyone on daily basis is a good answer, doesn't matter in which company you apply for a supervisory role.

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Question # 70

Please tell me what do you consider the essential qualities for a supervisor?

Answer:-

In your interview answer include these key competencies or skills that apply to all supervisor jobs. Planning and organizing, problem-solving, decision-making, delegating, motivating, influencing, communicating and managing conflict.

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Question #71

Explain me what leadership roles have you had in the past?

Answer:-

I have always worked my way up to leadership positions from the time I was 18 years old. I have been a team leader at a fast food restaurant, a supervisor for a department to a manager at 2 of my previous jobs.

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Question # 72

Please explain us a time you had to introduce important change in your last job?

Answer:-

Your ability to persuade and influence your employees or team members to accept change is key.

Show how you were able to gain support and commitment from them by using the appropriate communication style, by listening and responding to concerns and questions, by asking for their help and commitment and by providing support.

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Question #73

Tell me when have you negotiated a better deal with a vendor?

Answer:

In Care and Maintenance at the moment we fly in on a Tuesday which is our allotted freight day. Discussed with the PH Manager if there was an opportunity to change days of delivery that suits him and as Thursday was there non freight day we agreed on that day. Saved the delivery driver waiting up to 4 hours on site prior to getting unloaded.

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Question #74

Tell me what is six Sigma?

Six sigma is a data-driven methodology and approach for eliminating defects in any process from manufacturing to transactional and from product to service. Read More Answers.

Question #75

Explain me do you work well on a team? How would you define teamwork?

I would define team work as getting the job done whether that means if I have to do more then the guy next to me as long as the work gets finished.

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Question #76

Can you define your supervisory style?

Answer:-

aestio. Well, here I can hardly advice you. It depends on your style. It's a tough question, I know. But it's up to you to think about it and prepare a good description of your style.

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