

# Personal Care Assistant Interview Questions And Answers Guide.



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## Personal Care Assistant Job Interview Preparation Guide.

### Question # 1

Explain do you work well with others and can you be a team player?

#### Answer:-

I make sure that I delivered a good communication with my co workers.

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### Question # 2

Please tell us what is your philosophy towards work?

#### Answer:-

Commitment, dedication and loyalty towards work - Commitment will bring in dedication, hard work and best results.

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### Question # 3

Tell me what has been your most rewarding patient-care experience to date?

#### Answer:-

My philosophy toward work is that I can show and contribute my ability, skill, responsibility, interest to and it brings me the corresponding result of what I have done.

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### Question # 4

Explain have you ever faced a situation on the job that made you uncomfortable?

#### Answer:-

Being around a person who does not know what he or she wants in life and tries to down or discourage other people.

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### Question # 5

What three words would you use to describe yourself?

#### Answer:-

Hard working, honest, dependable.

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### Question # 6

Tell us why are you the best candidate for us as Personal Care Assistant?

#### Answer:-

I am because my client and their families come first they are going through a time that they feel embarrassed and they even feel as a burden but I want to prove to them that they are not.

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### Question # 7

Explain me what can you offer us that the other candidates cannot?

#### Answer:-

Be positive and do not say negative things about other candidates. In interview preparation, it is good to think of personal strengths and weaknesses. This question invites a candidate to talk about their strengths.

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### Question # 8

Tell me an occasion when you needed to persuade someone to do something?

#### Answer:-

Interpersonal relationships are a very important part of being a successful care assistant. This question is seeking a solid example of how you have used powers of persuasion to achieve a positive outcome in a professional task or situation. The answer should include specific details.

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### Question # 9

Tell me how do you think you might fit this position?

#### Answer:-

An important part of research before the interview is what the company does and how the job role relates to that. This includes the company philosophy and working methods. Questions such as this seek to find out how a candidate will fit into the organisation. Answer positively; including practical examples of how you anticipate you would perform in the new role.

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### Question # 10

Tell me what is it about this position that attracts you the most?

#### Answer:-

Use your knowledge of the job description to demonstrate how you are a suitable match for the role.

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### Question # 11

Explain me a stressful experience you've had and explain how you coped with it?

#### Answer:-

It may not seem directly relevant, but we're looking to find out whether the candidate can identify stress in themselves and if they're good at problem-solving. You can give any example, whether it's a young baby keeping you up at night, a death in the family, moving house or planning a wedding, it doesn't matter. The worst response we hear is 'I never get stressed'. That shows you have no understanding or recognition of when a situation is complex or needs to be handled sensitively. We're not looking to catch people out, we're looking to find out whether they can recognize these situations.

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### Question # 12

Tell me what do you think the importance of the support worker is in the lives of the clients?

#### Answer:-

The importance is not only to facilitate daily procedures, but to give their clients a meaningful existence which encourages independence and provides natural daily survival skills.

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### Question # 13

Do you know why Is It Critical to Keep Records?

#### Answer:-

One job role of a healthcare assistant is to write and maintain efficient patient records. This can include recording blood pressure and urine sample results, processing insurance information or filling out pre-surgery questionnaires and consent forms. It is imperative that these records are thorough, legible and accurate in order to protect the patient and the staff treating them. For example, an improperly completed consent form can pose legal issues at a later date if the patient complains that a procedure was completed poorly or against his will. Similarly, properly written operative notes protect a surgeon and patient from avoidable mistakes. It is critical to mention the importance to confidentiality and research the latest data protection policies in order to support your knowledge.

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### Question # 14

Tell me are You Comfortable Working Anti-Social Hours?

#### Answer:-

Depending on the type of healthcare assistant role you apply for, you may be required to work evenings, weekends or night shifts. It is essential that you examine the job description before applying, and ensure that your schedule can cope with a changing rota system. You may wish to give examples of previous jobs where you have worked anti-social hours in an efficient way, and demonstrate your understanding of a work-life balance in order to maintain your own health and well-being.

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### Question # 15

Tell me why are you interested in this type of work?

#### Answer:-

You're looking for someone who enjoys working with the elderly, or a caring, sociable, and nurturing person.

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### Question # 16

Tell me what personal qualities contribute to your success?



## Personal Care Assistant Interview Questions And Answers

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### **Answer:-**

These types of nursing assistant interview questions and answers are an opportunity for you to show what sets you apart from other candidates. Feel free to talk about your organizational skills, interpersonal talents or anything else that you think is relevant to your prospective responsibilities. You will likely perform a wide variety of tasks, so present yourself as flexible and adaptable.

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### **Question # 17**

Tell me why do you do this kind of work?

### **Answer:-**

Ask the person to discuss his or her background and work experience. Everyone likes to talk about themselves, especially when they know someone is listening. So begin the interview with a broad question to draw the candidate out. Your objective is to get a sense of who this person is and if your parent (and you) will feel comfortable with him or her in your household. Is he able to communicate effectively? Have a sense of humor? A confident person? Ultimately, the person you will want to hire is respectful, compassionate, convivial and nurturing.

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### **Question # 18**

Tell me have you researched our Organization? Do you have any questions about what we do?

### **Answer:-**

That you put the client and their families first you coordinate with the family and clients you engage with family members to gain important information regarding the client you also respond by providing info and services to your clients every day.

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### **Question # 19**

Explain me about your availability. Are you able to work overtime, shift work, weekends and holidays?

### **Answer:-**

I love to travel and when I do, my plans are made well in advance; holidays-would love to have them off but understanding the business that might not be possible so I would be flexible.

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### **Question # 20**

Tell me we are looking for a candidate with a clean criminal record, who is bondable. Are you comfortable if I do a background check on you?

### **Answer:-**

Yes I have given you honest answers to the answers concerning my back ground.

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### **Question # 21**

Tell me what would you do if a patient collapsed and there was no nurse or doctor at hand?

### **Answer:-**

A scenario question most frequently asks what you would do in a hypothetical situation. Here, you can demonstrate knowledge of first-aid procedures, and how to stabilise and monitor the situation before and while summoning help, if necessary.

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### **Question # 22**

Tell me what you think a care worker does and what type of people or groups you might work with?

### **Answer:-**

This is a very open question and will show the employer whether the candidate understands the expectations of the job - you need to look up a job description and see what the role involves. It's a good test of whether they've done any research, especially if candidates are coming from a different country where the roles may differ.

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### **Question # 23**

Explain me what are your personal skills which make you a candidate for the position?

### **Answer:-**

The list of crucial character traits includes patience, tact, and poise, with personal and cultural sensitivity. One needs the ability to work long hours, with much walking and some physical tasks. But the most important trait of all is to love people and to have the desire to care for them.

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### **Question # 24**

Tell me how Do You Care for the Families of Patients Who Are Particularly Distressed?

### **Answer:-**

As a healthcare assistant it is very likely that you will come into contact with distressed, angry or panicked family members who are awaiting news on a patient. Some of these may experience bereavement should their loved one pass away at your facility. When answering this healthcare assistant interview question, it is important to demonstrate immediate empathy and kindness.

According to a study conducted by the Health & Research Educational Trust, consistency is one of the most valued attributes reported by families, and a lack of communication can only make matters worse. Therefore, they recommend that families are involved in handover sessions between medical shifts, and are kept aware



at all times of what to expect and possible outcomes.

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### Question # 25

Explain me are you comfortable dealing with my loved one's emotional or mental state?

#### Answer:-

You'll need to adapt this question depending on your loved one's state of mind, but it can cover such things as anger, silence, sadness, moodiness, and memory problems. (Obviously, you'll probably want to ask this particular question without your loved one present.) Laying this out before hiring someone is a win-win for you and job applicants. You can get a sense of how they'll be with your loved one, and they'll get a sense of interpersonal skills required for the job.

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### Question # 26

Explain me do you have a current health care clearance signed by a physician confirming that you are free from tuberculosis and other communicable diseases?

#### Answer:-

If the answer is "yes," ask that the candidate bring a copy of her current certification to the interview. This important document attests to the candidate's fitness to perform the tasks required, primary among these is the ability to keep you parent safe. A worker must be able to lift your parent, lift heavy items, and bend and move appropriately. She must be able to support your parent's weight in the event your parent falls or is injured.

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### Question # 27

Tell me what do you consider to be your biggest weakness? What are you doing to improve your skills in this area?

#### Answer:-

My lack of certain experience but I would love to try to get into different projects or activities that way I can build up my self and be a better person and bring more to the table.

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### Question # 28

Tell me after an extremely demanding day with a patient, a supervisor criticizes your work. How do you handle this?

#### Answer:-

First stop and listen, second don't take it personal, try and discuss the concerns to see what can be worked out.

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### Question # 29

Imagine that your shift ends at 2 p.m. and your replacement hasn't arrived by 2:15 p.m. How would you handle the situation?

#### Answer:-

I would continue to do my job as I regulary would and talk to my supervisor and my replacement.

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### Question # 30

Tell me how do you handle patients that are characteristically upset, difficult, or resist your care?

#### Answer:-

Give them their space if they need it and just listen to them.

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### Question # 31

Tell me what steps would you take in a risk assessment in the context of abuse or neglect?

#### Answer:-

Use this opportunity to go through, step by step, a practical list of some of the things to look for in the situation. Show sensitivity to the context, such as who the person is and where they are, as well as to the signs and symptoms, such as injuries or unusual behavior.

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### Question # 32

Tell me can you provide an example of how you've contributed to effective team working?

#### Answer:-

This is intended to show employers you'll work well with other social workers and your management team. It will also allow employers to find out if you have the softer skills and values for social care. The best example will show how you have listened to colleagues and supported them. Highlight positions of responsibility you had and how you supervised others. Preparation is key here so have an example that clearly shows why team working was important and how your skills influenced the positive outcome.

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### Question # 33

As you know care workers often work with various groups and types of people. Who are they and what type of work does a care worker perform?



## Personal Care Assistant Interview Questions And Answers

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### **Answer:-**

The best thing you can do to begin to answer this question is to go online and research the job description of a care worker in the specific role. The potential employer will be looking to see whether you understand the job expectations. If you do the research you will be well prepared to pass the first test. When researching the role of a care worker you should find resources which explain the role specific to the country in which you will be working.

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### **Question # 34**

Operational and Situational Personal Care Assistant Interview Questions:

### **Answer:-**

- \* What kind of help does an elderly client need?
- \* How would you care for a client who suffers from alzheimer's disease?
- \* What would be your approach towards clients with memory problems/depression/etc.?
- \* What would be your reaction if you found out a colleague behaved badly towards a client?
- \* If a client had a heart attack, what would you do?

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### **Question # 35**

Behavioral Personal Care Assistant Interview Questions:

### **Answer:-**

- \* Tell me about a time a client expressed their gratitude for your companionship
- \* Describe a time you had a client that was very difficult. How did you handle them?
- \* Recall a time you were saddened by your client's condition. What did you do?
- \* Tell me about a time you had to provide CPR to a client
- \* Give me an example of a conflict you had on the job. How did you resolve it?

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### **Question # 36**

Role-specific Personal Care Assistant Interview Questions:

### **Answer:-**

- \* Why do you think personal care assistants are important?
- \* What did you do for your last client?
- \* Have you worked with children before?
- \* What kind of caregiving tasks do you feel uncomfortable doing?
- \* Do you know how to cook according to special health requirements?
- \* What does discretion mean for a personal care assistant?

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### **Question # 37**

Basic Personal Care Assistant Interview Questions:

### **Answer:-**

- \* Why do you want a career in Care?
- \* How would you deal with a resident who was aggressive but clearly it is not their fault?
- \* How long does it take you to become annoyed? How do you deal with this?
- \* Name 3 duties you think you will be required to do here?
- \* What do you know about dementia or other illnesses?
- \* What shift patterns are you looking to work?

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### **Question # 38**

Tell me are you currently certified as a home health aide in this (your parent's) state?

### **Answer:-**

If the answer is "yes," ask that the candidate bring a copy of his current certification to the interview. A state certification is evidence that the candidate was specially trained and also demonstrated a level of competency in the treatment for older adults. Aides are taught how to prevent skin breakdown (bed sores) for non-ambulatory patients, change bed linens while the patient is still in the bed and bathe a bedridden individual.

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### **Question # 39**

Explain what are your greatest strengths? How do you think these benefit you as a caregiver?

### **Answer:-**

Calming angry or agitated clients being dedicated and dependable I also have determination.

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### **Question # 40**

Please explain us what is the most difficult situation you have had to face and how did you tackle it?

### **Answer:-**

When my bipolar daughter had a crisis and refused to go to the hospital. I went to court, get a court order and the sheriff came home and took her to the hospital.



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### **Question # 41**

Tell me in detail how you would appropriately transfer a patient from a bed to a wheelchair?

**Answer:-**

I would position them close to the edge of the bed against my body for support on bring their legs around to the side of the bed and using a pivot motion seat them into the wheelchair, making sure the wheels were locked.

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### **Question # 42**

Tell me how would your references describe you?

**Answer:-**

As a lovable and likeable person someone who wants to make a change.

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### **Question # 43**

Tell me what motivates you, as a home health aide, to do your best every day?

**Answer:-**

Seeing the smiles on the seniors face, and knowing that they trust me to care for them.

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### **Question # 44**

Tell us are you efficient with your time?

**Answer:-**

Yes im good at time mangement ive always gotten everything done on time.

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### **Question # 45**

Explain me what type of diagnoses have you cared for in the past?

**Answer:-**

Several on different stages one of my patients doesn't have mobility in their legs and one just needs assistant with food preparation.

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### **Question # 46**

Tell me how long have you been a home health aide?

**Answer:-**

I have helped famiky members for a few years but I have no real experience.

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### **Question # 47**

Tell me what do you know about the policies for protecting vulnerable adults?

**Answer:-**

It is important to have some theoretical as well as practical knowledge of the care assistant's duties. Give a summary of how to approach, for example, a situation where you notice unexpected bruising or contusions.

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### **Question # 48**

Tell me why did you leave your last employer?

**Answer:-**

Always be positive about previous employers. Answer honestly and emphasis the future rather than the past.

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### **Question # 49**

Tell me if you're hired, will you be willing to sign a contract?

**Answer:-**

Signing a contract will protect you and the worker. The document should include: a task list, salary specifics, benefits (if applicable), details concerning schedule, house rules, etc. Before drawing up any sort of contract, you may want to consult an attorney.

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### **Question # 50**



Tell me what are your short-term career goals as a Home Care professional?

**Answer:-**

I see myself as a more independent woman still working for this company and maybe work my way I tend to stay in the field helping people.

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**Question # 51**

Tell me how do you think your colleagues at your last job would describe you?

**Answer:-**

While your CV will say a lot about your work history, the interviewer will most likely look for greater detail with questions such as this. Be positive about previous experience, highlighting your own strengths.

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**Question # 52**

Tell me what are the primary qualifications of a support worker?

**Answer:-**

Education requirements may vary from establishment to establishment. But in general, to possess any degree is desirable. Degrees or certifications in care-relevant fields are favored. Recruiters look for intelligent, polite, and patient workers who can provide moral ease as well as physical comfort.

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**Question # 53**

Explain why are you interested in a career as a Home Health Aide?

**Answer:-**

Looking after people who don't care themselves gives great comfort to me. It has two benefits it gives me comfort and satisfaction and I also earn money for living.

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**Question # 54**

Explain me an Example of a Time When You've Had to Use Your Initiative?

**Answer:-**

Healthcare assistants require a great deal of common sense and initiative. Hospitals and clinics can become incredibly busy, with doctors and nurses stretched to their maximum capacity. If there is an emergency (for example, if a patient suddenly had an allergic reaction to some medication they had received), your employer needs to know that you can follow the relevant procedure and ensure that the patient receives the immediate care needed. The role of a healthcare assistant has limits, and complex medical procedures need to be left to the doctor or nurse in charge. Excellent, clear communication is essential, as is keeping the patient as calm and comfortable as possible until further help arrives. To answer this question, think of a time when something unexpected has occurred, and what steps you took to ensure your patient was safeguarded while policy was adhered to.

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**Question # 55**

Explain how would you cope with a patient who had an unexpected psychotic outburst?

**Answer:-**

This scenario question is testing your emotional ability to deal with unexpected situations, as well as your practical ability - both key areas in any career as a care assistant. The need to remain calm, without being confrontational, is as essential as any first-aid assistance that you can suggest.

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**Question # 56**

Explain me a time when you went above and beyond the requirements for a patient?

**Answer:-**

I always try to exceed the expectations of both my employer and the clients. It's the best way how to make the clients satisfied, as well as it helps me feel the personal satisfaction from doing my job. For example, I had two clients that had Cerebral Palsy (CP) and a daughter age 7, they were raising on their own. So it was difficult finding other Home health aides to fulfill their needs. So for six months, I stayed at their home with them and gave them 24 hour care, which after my regular paid hours. I volunteered. So, that they didn't have to worry and that they could remain independently in their homes until they found extra help. But I still today don't see it as I was going above and beyond my job. If I had to do it again today, I would in a minute.

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**Question # 57**

Tell me what Made You Choose This Profession Over Other Aspects of Healthcare?

**Answer:-**

This is an important healthcare assistant interview question. It is asking you why you have decided that an assistant role is the most appropriate for your skills and interests, over a position such as a nurse or technician. Are you considering using it as a stepping stone to gain enough experience to advance onto a more skilled position? Have you had a personal experience within the healthcare system whereby you appreciated the care of an assistant? Or do you like the variety and flexibility that the role offers? Think carefully about how to answer this question, and remember to emphasize your passion for this role specifically, rather than healthcare in general.

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**Question # 58**





## Personal Care Assistant Interview Questions And Answers

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Explain an occasion when you had to adapt in the face of a difficult situation?

**Answer:-**

One of the most useful interview tactics is to remain positive about your work and achievements. This question lets the candidate draw on their own personal history to show how they have been positive and successful in the face of difficulties. Choose a specific occasion to describe, rather than dealing with generic platitudes.

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**Question # 59**

Tell me how do you handle confidentiality in your work?

**Answer:-**

Often, interviewers will ask questions to find out the level of technical knowledge that a candidate has concerning the duties of a care assistant. In a question such as this, there is an opportunity to demonstrate professional knowledge and awareness. The confidentiality of a person's medical records is an important factor for a care assistant to bear in mind.

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**Question # 60**

Tell me do you have any work experience in caregiving or similar areas?

**Answer:-**

Start with a broad question that encompasses more than in-home health work to give you a general sense of the person. Try to identify patterns or trends that show experience in caregiving, companionship, and working with people, even if it isn't specifically with older adults. Look for experience that indicates an ability to work independently, without close supervision.

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**Question # 61**

What drove you to become as Personal Care Assistant assistant?

**Answer:-**

With this question, your hiring manager wants to understand what drives you and if you will likely be an enthusiastic employee in the future. Do not give a curt or overly simple answer. Avoid any talk of benefits or salary. Instead, give an answer that reflects your dedication to your patient's care and the company's success.

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**Question # 62**

Tell me what is the procedure for dealing with a patient with a brain injury?

**Answer:-**

Medical knowledge is important in a care assistant role, and a question like this is designed to find out how extensive that knowledge is. It is not necessary to have the same level of knowledge as a doctor or a nurse, but outline the basic care approach to the situation. Focus on dealing with inappropriate behaviour, for example.

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**Question # 63**

Explain me how would you rate your communication and interpersonal skills?

**Answer:-**

These are important for support workers. But they differ from the communication skills of a CEO or a desktop support technician. Communication must be adapted to the special ways and needs of the clients. Workers must be able to not only understand and help their clients, but must project empathy and be a warm, humane presence in their lives.

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**Question # 64**

Explain me where do you see yourself professionally five years from now?

**Answer:-**

Demonstrate both loyalty and ambition in the answer to this question. After sharing your personal ambition, it may be a good time to ask the interviewer if your ambitions match those of the company.

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**Question # 65**

Tell me how would you describe your approach to care assistant work?

**Answer:-**

In more general terms, a question such as this gives a candidate the opportunity to talk about their professional philosophy and skills. While the question is general in nature, the best answers are usually quite specific, picking one or two points and exemplifying them with instances from personal history.

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**Question # 66**

Tell us what specifically makes you qualified for working with my loved one?

**Answer:-**

Here's where you ask about specific training or courses pertaining to in-home health work. Also ask for details that apply to your loved one's needs, such as experience bathing, feeding, dressing, cooking, cleaning, or lifting from, for example, a wheelchair to a toilet or bed.



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### **Question # 67**

Explain an idea that you have had and have then implemented in practice?

#### **Answer:-**

Often an interview guide will outline the so-called 'STAR' approach for answering such questions; Structure the answer as a situation, task, action, and result: what the context was, what you needed to achieve, what you did, and what the outcome was as a result of your actions.

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### **Question # 68**

Explain me are you ready to be part of our programme of home visits?

#### **Answer:-**

The research that you do should include specific job tasks, such as practical care assistant work. That means that questions like this should not come as a surprise. You should be able to answer enthusiastically, with specific details of how you would be able to contribute.

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### **Question # 69**

Do you know what are the primary responsibilities of a support worker?

#### **Answer:-**

Support workers help people dress, take food and medicine, and maintain hygiene. They do basic housekeeping and care for the person's safety while with them.

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