

Chemist Assistant Interview Questions And Answers Guide.



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Chemist Assistant Job Interview Preparation Guide.

Question # 1

Explain me what new developments in chemistry excite you the most?

Answer:-

This question is designed to assess whether you're familiar with new developments in the field, and to help the interviewer gauge your excitement for the field.

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Question # 2

Explain me about your chemistry research?

Answer:-

This isn't the time to be modest. As a chemist, you'll conduct research and you may participate with product development. If you're an experienced candidate, mention personal contributions you've made to projects working at other companies, and if you're new to the field, highlight any research completed as an undergraduate or graduate student.

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Question # 3

As you know ABC Chemists puts customer service first. How do you ensure that you always put the customers' needs first?

Answer:-

Retail environments are competitive, and business can go down with one honest mistake. Discuss with the interviewer how you ensure that your customers receive the best service from you.

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Question # 4

Tell us how would you handle a problematic customer?

Answer:-

This is a common question for workers dealing directly with the public. If you have previous customer service experience, think about the ways in which you dealt with these situations. What worked and what did not?

Think also about the fact that many of the clients may be seniors dealing with age-related problems and pain issues. Stress that you are empathetic and patient, but also recognize the need to help others waiting in line.

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Question # 5

Please tell me how would your friends describe you?

Answer:-

It is always interesting to reflect on how we come across to others," explains Brown. "Because we work in big teams in community pharmacy, both in the pharmacy and the broader primary care settings, we have to have a level of self awareness." She would encourage candidates to reflect on why their friends might say particular things about them: "If they give good examples to back this up it means that they are considerate of others.

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Question # 6

Tell us what is the significance of confidentiality in your profession?

Answer:-

Keeping the patient's information undisclosed is very essential, given that as a pharmacy technician I have complete access to a customer's private details. It is imperative for me to keep all information confidential because it is morally wrong to reveal information which the patient has trusted me with

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Question # 7



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Tell me what problematic situations can occur in a pharmacy?

Answer:-

A pharmacist deals with all kinds of problems. Angry customers, a prescription they can not read, lack of medication, conflicts with colleagues. Show us that you see your job realistically, that you count with the difficulties, that you are ready to face them with smile and dignity. Once you list the problems, interviewers may give you additional questions. They may ask you about one of the problems, for example they may inquire how you would spot a drug seeking behavior. And if they do not ask about it, you can go ahead and talk about the way you plan to address particular problems...

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Question # 8

Please explain what qualities make you the best candidate for this position?

Answer:-

The employer probably received many applications for this position, and he needs to know why you're more qualified for the job. It's a difficult question to answer, especially since you know nothing about the competition. However, this is a good opportunity to sell yourself. Be specific and highlight personal qualities that make you an excellent match for a chemistry position. For example, you might be a problem-solver, safety conscience, detail-oriented and possess excellent math skills. Also, highlight any awards or recognition you've received in chemistry research.

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Question # 9

Can you tell me some thing about you know about our company?

Answer:-

Here is another opportunity to impress the interviewer and demonstrate a genuine interest in working with the company. If you know absolutely nothing about the company, the employer will likely hire an applicant who did his homework. To get to know the employer better, read the company's About Us page on the website, or search online for press releases and news articles that provide insight on what the company does or the type of research it conducts.

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Question # 10

Tell us why do you want this position?

Answer:-

This is a very common one for many different types of jobs. Stress your dedication to customer service and helping people. Mention how you recognize the way in which care and the proper medication can make beneficial changes in a person's life. Research the company you are applying to, and talk about why you think they are a great organization, and how your abilities would benefit them. Talk about your attention to detail and how important it is for a pharmacy assistant.

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Question # 11

Please explain why do you want to become a pharmacist?

Answer:-

Pharmacy is a job that pays well. This question tests why applicants would want to be a pharmacist, beyond a high salary. What to look for:

- * Interest in helping others
- * Understanding of the role
- * Why they are passionate about the pharmacy profession

I've always had an interest in the medical profession from the treatment of various diseases to drugs and surgery. I narrowed my interests down to pharmacy, and it's been my passion ever since. There was never another career choice for me. What's more, I believe I have both the knowledge and personality to become a good pharmacist, bring value to the store and offer excellent service to customers.

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Question # 12

Suppose a customer returns to the pharmacy with a bottle of prescription medication that is partially used and says it doesn't work. How would you address the issue?

Answer:-

Patients don't always follow the instructions listed on their prescriptions. This question will let you see how applicants handle a situation where the patient isn't following directions and because of that, not seeing results. What to look:

- * Interpersonal skills
- * Patient communication

I would first ask why they thought the medicine didn't work. I would check the type of medication they were prescribed since certain meds require the entire amount is taken for them to work, and if that were the case with their prescriptions, I would let them know they needed to take all the medication to see results. If that wasn't the case, and the store policy allowed for a refund, I would let them know I was sorry the medicine didn't work for them and immediately issue a refund.

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Question # 13

Fresh Chemist Assistant Job Interview Questions:

Answer:-

- * What does prn/NR/(other sig codes) mean?
- * Do you have experience with online prescription systems? What other pharmacy software have you used?
- * How do you keep abreast of new medications and pharmacy practices?
- * How do you go about verifying whether a prescription is valid?
- * What are a pharmacy technician's duties before the pharmacy opens?
- * What challenges do you face as pharmacy technician?
- * What does excellent customer service mean for a pharmacy technician?



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Question # 14

Basic Chemist Assistant Job Interview Questions:

Answer:-

- * Imagine a customer wants you to refill a prescription before the appropriate period has passed. After you refuse, they start getting demanding and aggressive. How do you handle it?
- * What do you do if you suspect a customer is a drug seeker?
- * Walk me through the process of filling a prescription
- * How do you deal with a rejected insurance claim?

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Question # 15

Professional Chemist Assistant Job Interview Questions:

Answer:-

- * Have you ever disagreed with a pharmacist's instructions? What did you do?
- * How do you stay motivated when performing routine tasks?
- * How do you deal with stress on a busy day?
- * Did you ever have to face a customer who didn't speak the language well? How did you handle it?
- * Recall a time when a coworker asked for your help but you couldn't help them. What happened?

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Question # 16

Tell us what study subject did you like the most? What subjects did you struggle with?

Answer:-

Your answer to this question helps us to understand your attitude to work and to pharmacy. I suggest you to speak about practical subjects. Emphasize that you enjoyed your practice, and that the experience has helped you to confirm your career choice. On the other hand, each of us struggled with a subject or two. Be honest, tell us that you struggled, but ensure the interviewers that you did your very best to eventually pass the exams, because you understood the importance of each single subject at pharmacy school.

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Question # 17

As you know this position requires a flexible schedule as we are open evenings, weekends, and most holidays. Are you able to commit to these hours?

Answer:-

Most retail positions require a wide range of hours that may include evenings, weekends, holidays, overtime, and split shifts. Assure the interviewer that you can commit to a wide range of hours. If there is anything in your schedule that may hinder your availability, be sure to address this.

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Question # 18

As you know we have a strong employee honesty program in place at ABC Chemists to prevent loss. What would you do if you discovered that a co-worker was stealing product or money?

Answer:-

Loss prevention initiatives are incredibly important in the retail sector. Discuss with the interviewer how you would handle a situation surrounding employee theft. Be sure to avoid sounding self-righteous in your answer. Be diplomatic and refer to company protocol in these situations.

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Question # 19

Explain me what was your favorite subject while in school? What subject did you struggle with most?

Answer:-

Pharmacy is a job that requires a lot of responsibility, so pharmacists should truly enjoy what they do. This question asked applicants what they did and didn't like about their studies to see if they enjoyed the overall experience of studying pharmacy. What to look for:

- * Self-awareness
- * Commitment to the pharmacy profession
- * Communication skills

I enjoyed the APPE we had to complete. The chance to work in a real job, with supervision, reinforced my belief that this is the career for me. It was excellent preparation for the job and probably the best time I had in school. As far as weaknesses go, Calculus is the one class that caused me the most trouble. I had to study extremely hard to pass my exams, but I did, and while I didn't enjoy it, the sense of accomplishment I felt when I passed made it all worth it.

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Question # 20

Suppose you're out of stock on medication for a customer who is extremely difficult. How would you explain the situation to the patient?

Answer:-

Pharmacists have to deal with all types of people. This question will let you know if they are capable of handling the different personalities they will encounter on the job. What to look for:

- * Applicants ability to interact with difficult patients
- * Ability to diffuse potentially volatile situations



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* Problem solving

Instead of waiting for the patient to come into the pharmacy, I would call them and let them know their medication is out of stock, we are ordering some more immediately and that I was sorry for any inconvenience this would bring. The goal with the phone call is to get ahead of the situation and prevent an in-store confrontation.

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Question # 21

Tell me have you learned any new skills over the last year?

Answer:-

The interviewer is trying to assess whether your skills and knowledge are current with new developments in the field. Chemistry is a science, and with any science, new approaches are often introduced to achieve a specific goal. To remain up to date in your field, you might take continuing education courses, such as classes in computer science or information technology, or you might take refresher courses in math to ensure you're able to solve complex mathematical equations with ease.

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Question # 22

Tell me at ABC Chemists we have a very clear return policy. How would you handle a customer who was arguing with you about a potential return?

Answer:-

As a retail employee, you will come across customers who want to argue with store policy. Assure the interviewer that you can handle a situation like this with poise while keeping the customer happy, and keeping the needs of the company in mind as well.

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Question # 23

Tell me two of your technicians aren't getting along, and customers are starting to notice. How you do handle the situation?

Answer:-

Pharmacists are often in a management role and need to be able to supervise their technicians. A good pharmacist will be able to manage their employees and any conflicts that arise. What to look for:

- * Management ability
- * Interpersonal Skills
- * Conflict resolution

I would schedule a time to speak with both technicians before the pharmacy opened. I would have each of them explain their grievances to the other and then work towards a solution. I would let them know their behavior was unacceptable and in the future, if they had a problem with a co-worker, to bring it to me so we could work it out. I'd also tell them any further public disruptions could potentially lead to disciplinary action.

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Question # 24

Explain me what do you think is the most important business aspect of being a pharmacist?

Answer:-

While pharmacy is about helping patients, it's still a business. This question gives the candidate an opportunity to explain more broadly how they think about the business of pharmacy. What to look for:

- * Understanding pharmacists' other responsibilities
- * See if applicants are a good fit for your pharmacy
- * Can they bring value to the business

Providing great patient care is probably the best thing you can do for the business side of pharmacy. Patients who feel they receive great care and have a pharmacist who is knowledgeable and cares about them individually will continue to frequent that pharmacy.

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Question # 25

Tell me why did you want to become a chemist?

Answer:-

Don't say you became a chemist because it's a lucrative field. Interviewers also use this question to determine your level of excitement. If there's only one position and many qualified applicants, interviewers want to select someone who brings a lot to the table - knowledge, experience, a willingness to learn, and genuine excitement for the field. A good answer might include, "Since I was young I had an interest in learning more about properties and various forms of matter, and understanding how these undergo change."

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Question # 26

Tell us what do you know about ABC Chemists? Why do you want to work for us?

Answer:-

Display your enthusiasm for the job by assuring the interviewer you have researched the organization and the role. What did you find in your research that made you excited to work for Gordons Chemists?

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Question # 27

Tell us what is your greatest weakness as Chemist Assistant?

Answer:-

Another common question and one that can potentially trip you up. Do not mention something that will automatically lose you the job (e.g. "I'm always looking at



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Facebook during business hours"). Similarly, avoid something that does not really apply, such as "I drink too much coffee."

Pick something that qualifies as a weakness, but is also an area where you have been improving. For example, you can mention that you sometimes spend too much time pouring over the fine details of a task. However, with experience, you are now able to do this with the same amount of detail, but also an appropriate degree of time management.

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Question # 28

Explain me how do you handle daily workplace stress?

Answer:-

I effectively deal with workplace stress by being very methodical and organized; I always ensure that there is proper communication regarding the prescriptions. Certain duties such as inventory maintenance, accurate labelling and arrangement of drugs are very important to avoiding stress and ensuring that the pharmacy operates smoothly throughout the day. I take short breaks now and then to revive myself and have always had a track record of preparing the precise composition based upon the given prescription

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Question # 29

Suppose a customer asks about an over-the-counter medication you've never heard of before. How would you handle this situation?

Answer:-

This hypothetical question allows the candidate to explain how they would react in a situation where they don't know the answer. This question is important as it checks a candidates problem-solving skills. What to look for in an answer:

- * Ability to interact with patients
- * Research ability
- * Customer service

I would explain to the patient that it was a drug I'd never heard of and I'd check to see if we carried it in the store. If we didn't, I would then let them know I'd do some research on the drug and would call them to let them know what I found out and answer any questions they may have.

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Question # 30

Explain me where can you improve to become a better chemist?

Answer:-

There is no such thing as a perfect chemist. Even the best in the field can improve in certain areas. This question is designed to help the interviewer assess your weaknesses and your strengths. As already stated, a good chemist must possess several traits, such as good analytical skills, good math skills and you must pay attention to details. It's okay to acknowledge areas that you're improving on, but don't admit shortcomings that could cost you the job. For example, if there are new developments or software programs you're unfamiliar with, don't mention these. Other candidates are likely familiar with these areas, which can give them the upper hand.

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Question # 31

Tell us what part of your job do you enjoy the most?

Answer:-

I enjoy my job enormously since I have always wanted to be a part of the healthcare industry and have been interested in the wonders these medicines can do. My favourite part is interacting with the clients, preparing the medications for them and describing to them how to take the medicines

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Question # 32

Tell us what duties a pharmacy technician is required to carry out?

Answer:-

A Pharmacy technician needs to be an expert at what he's doing, given that, there is absolutely no room for mistakes when preparing medicines according to doctor's orders. Duties comprise of: filling prescriptions, making medications as per the pharmacist's orders, maintaining records of each prescription given out, collecting payment, assessing the insurance status before each prescription is handed out and maintaining sanitized and hygienic storage conditions.

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Question # 33

Explain me are you good at time management?

Answer:-

It is always helpful to bring up past examples. Think about times in previous jobs (or your personnel life) when you had to do a number of things within a certain time frame. How did you make it work?

Prioritizing tasks is a good first step, but you need to provide more detail in order to really sell your ability in an interview. If you have not done this sort of work before, consider times when you have dealt with pharmacy assistants. Think about their duties and the things that can happen during a workday. What would you do in order to provide the necessary service to clients in a reasonable time frame?

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Question # 34

Tell us how will your references describe you?

Answer:-

Although you want to sell yourself during an interview, you also need to be honest. In all likelihood, the interviewer will contact your references. And if you describe



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yourself as an amazing worker, but your references say otherwise, the interviewer might question your honesty. Mention positive qualities that accurately describe you; and if you had problems with a previous employer, give the interviewer a heads up. You don't have to provide the nitty-gritty details or bash a former employer, but let him know you didn't leave your last job on the best terms.

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Question # 35

Can you tell me how would you deal with a difficult customer?

Answer:-

This is a very important question, and your interviewer will definitely want to know how you tackle a stressful situation. One who has direct contact with customers represents the company, hence you need to emphasize that you will be able to deal with a difficult patient. I usually stay calm and polite, even in a tough situation; I am composed and unruffled while solving a problem.

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Question # 36

Tell us do you work well with a team?

Answer:-

Depending on the assignment, you may have to work with others. Therefore, the interviewer may inquire about any experience working with a group. As a team player, you must be able to listen, follow directions, and sometimes compromise. Being a team player is a plus, but you should also highlight the ability to work independently when necessary. Give examples of situations when you had to collaborate with a team, and when you had to shine as an individual.

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Question # 37

Explain me how do you keep yourself up-to-date with your practice?

Answer:-

I am a member of the American Association of Pharmacists and participate regularly in several workshops and trainings held by them. I also study a range of research journals which record new pharmaceutical studies and their efficacy.

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Question # 38

Explain me how long do you see yourself working as a chemist?

Answer:-

Employers want committed employees. It takes time and money to hire and train the right person, and most companies don't want to hire employees who only plan to stick around for one or two years. You could say, "I plan to work in this field for many years to come and hopefully advance within the company. I can stay for as long as I'm able to continue to grow in my field."

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Question # 39

Tell us how do you respond to deadlines?

Answer:-

Some customers are on major medications that they must take daily. If these individuals run out, they will need their drug refills that day. Discuss past experiences where you have had deadlines. Was there more than one at the same time? If so, how did you prioritize your time? Think about how you would make sure the customers who were most in need would benefit, while not compromising others you are serving.

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Question # 40

Tell us what is the impact of the Francis report* on pharmacy?

Answer:-

This demonstrates that the candidate has read relevant papers to pharmacy and has made some efforts to understand the wider healthcare environment

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