

Bug Tracking Tools Interview Questions And Answers Guide.



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Bug Tracking Tools Job Interview Preparation Guide.

Question # 1

Why do we have to write a bug report?

Answer:-

Test Lead creates the bug report and it is created for the client need. To tell the client how much time has been spend on the project, how much Defects have been found, how much value add have been raised in the application.

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Question # 2

What is a bug tracking system?

Answer:-

A bug tracking system or defect tracking system is a software application that keeps track of reported software bugs in software development projects. It may be regarded as a type of issue tracking system.

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Question # 3

When should a bug report be written?

Answer:-

Bug report should be written when defect raised by testers. When developer accept that defect then it is called as bug. We need to give the details of the Defect in defect reporting template.

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Question # 4

What is DoneDone?

Answer:-

A commercial issue tracker that has all the features common to this category of tools. It helps with creation of issues, assigning, tracking and setting the statuses, SVN and Git integration, file sharing etc.

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Question # 5

What is a request tracker?

Answer:-

Request Tracker, as the name implies tracks tickets. If your particular situation will guide you to treat each bug you receive as a ticket, then by all means you might want to try this tool out.

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Question # 6

What is a BontQ?

Answer:-

This issues tracking and project management tool is easy to use for managing tasks, bugs, documentation storage among other things. It has a desktop client that lets you capture screenshots and record videos.

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Question # 7

What is a WebIssues?

Answer:-



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Open source issue tracking systems with a desktop client as well as web based interface. The typical features of an issue tracking system are here too.

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Question # 8

What is a YouTrack?

Answer:-

An Agile centric project and issue management tool. It has all the features that will let you handle agile projects- backlogs, scrum boards, custom workflows- the works. Bug tracking is also integrated, so if that is what you are looking for, you are covered.

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Question # 9

What is OnTime bug tracker?

Answer:-

A defect/issue tracker specifically built for agile projects. The one feature I like is how it lets you drag and drop attachments.

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Question # 10

What is Unfuddle?

Answer:-

A developer centric bug tracking system (but a bug tracking system nevertheless) with integration to Git and Subversion, it deals with issues as tickets and has a web based repository browser to inspect changes in files.

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Question # 11

What is InformUp?

Answer:-

Ticket/issue/task - whatever you need to track, you have this tool up your alley along with the other tracking systems.

[Read More Answers.](#)

Question # 12

What is a BugAware?

Answer:-

A simple tool that can be used to manage bugs or just manage to-do lists that have nothing to do with software, this tool can be a good option.

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Question # 13

What is a Gemini?

Answer:-

Gemini is a commercial application life cycle management system in the lines of HP QC. It has all the features necessary to carry out all your Project management and test management activities along with bug tracking.

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Question # 14

What is a TestTrack?

Answer:-

This tool fall into the section of ALM tools and provides comprehensive solution for test case creation, execution and defect management of course.

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Question # 15

What is a BUGtrack?

Answer:-

A typical issue tracking system that integrates with various source control systems.

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Question # 16

What do bug tracking systems do?

Answer:-

Many bug tracking systems, such as those used by most open source software projects, allow end-users to enter bug reports directly. Other systems are used only internally in a company or organization doing software development. Typically bug tracking systems are integrated with other software project management applications.

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Question # 17

List some bug tracking software?

Answer:-

Here are some bug tracking software:

- * Bugzilla
- * JIRA
- * Mantis
- * Trac
- * Redmine
- * HP ALM/Quality Center
- * FogBugz
- * IBM Rational ClearQuest
- * Lighthouse
- * Zoho bug tracker
- * The Bug Genie
- * BugHost
- * DevTrack
- * BugNET
- * eTraxis

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Question # 18

What are the things essential to have for bug tracking software?

Answer:-

For a bug tracking software it is essential to have:

- * Reporting facility - complete with fields that will let you provide information about the bug, environment, module, severity, screenshots etc.
- * Assigning - What good is a bug when all you can do is find it and keep it to yourself, right?
- * Progressing through the life cycle stages - Workflow
- * History/work log/comments
- * Reports - graphs or charts
- * Storage and retrieval - Every entity in a testing process needs to be uniquely identifiable, the same rule applies to bugs too. So, a bug tracking tool must provide a way to have an ID, which can be used to store, retrieve and organize bug information.

[Read More Answers.](#)

Question # 19

List some bug tracking tools?

Answer:-

Here are some bug tracking tools:

- * DoneDone
- * Request Tracker
- * BontQ
- * WebIssues
- * OnTime Bug Tracker
- * YouTrack
- * Unfuddle
- * InformUp
- * Gemini
- * BugAware
- * BUGtrack
- * TestTrack

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Question # 20

Explain RMTrack?

Answer:-

Highlights of the RMTrack application:

- * Web based access allows your users to access the database from anywhere.
- * Available as a hosted solution or a download for local installation, whichever suits your needs best.
- * Completely customizable issue fields, workflows, data entry forms, user groups and projects let you manage your data, your way.
- * Carefully designed to be user friendly and intuitive so there is little or no training required for end users. Each screen has context sensitive help and full user guides are available from every help page.
- * Integrated screen capture tool allows for easy one-click capture of screen shots

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Question # 21

Explain BugTracker?

Answer:-

BugTracker from Applied Innovation Management -

The complete bug tracking software solution for bug, defect, feature and request tracking. Your one stop shop solution for web based bug tracking software. With 12 years history, over 500 installed sites, a million users and a 30 day money back guarantee you can't go wrong! Call us for a demo today!

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Question # 22

Explain What is DefectTracker?

Answer:-

DefectTracker from Pragmatic Software -

Defect Tracker is a fully web-based defect tracking and support ticket system that manages issues and bugs, customer requirements, test cases, and allows team members to share documents.

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Question # 23

What is PR-Tracker?

Answer:-

PR-Tracker from Softwise Company - <http://www.prtracker.com/> - PR-Tracker is an enterprise level problem tracking system designed especially for bug tracking. PR-Tracker is easy to use and setup. It has a sensible default configuration so you can begin tracking bugs right away while configuring the software on the fly to suit your special needs. Features classification, assignment, sorting, searching, reporting, access control, user permissions, attachments, email notification and much more. Softwise Company

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Question # 24

What is TestTrack?

Answer:-

TestTrack Pro from Seapine Software - <http://www.seapine.com/ttpro.html> - TestTrack Pro delivers time-saving issue management features that keep all team members informed and on schedule. Its advanced configurability and scalability make it the most powerful solution at the best value. Move ahead of your competition by moving up to TestTrack Pro.

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Question # 25

Explain Bugzilla?

Answer:-

Bugzilla from Mozilla Organization - <http://www.bugzilla.com/> - Bugzilla is a "Defect Tracking System" or "Bug-Tracking System". Defect Tracking Systems allow individual or groups of developers to keep track of outstanding bugs in their product effectively. Most commercial defect-tracking software vendors charge enormous licensing fees. Despite being "free", Bugzilla has many features its expensive counterparts lack. Consequently, Bugzilla has quickly become a favorite of hundreds of organizations across the globe.

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Question # 26

What is BugCollector?

Answer:-

BugCollector - <http://www.nesbit.com/> - BugCollector Pro 3.0 is a multiuser database specifically designed for keeping track of software bugs and feature requests. With it, you can track bugs from first report through resolution and feature requests from initial contact through implementation.

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Question # 27

What is ProblemTracker?

Answer:-

ProblemTracker - http://www.netresultscop.com/fs_pbtrk_info.html - ProblemTracker is a powerful, easy-to-use Web-based tool for defect tracking and change management problemTracker delivers the benefits of automated bug tracking to any desktop in a familiar Web browser interface, as a price every organization can afford.

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Question # 28

Explain ClearQuest?

Answer:-

ClearQuest - <http://www.rational.com/> - ClearQuest is flexible defect tracking/change request management system for tracking and reporting on defects.

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Question # 29

What is SWBTracker?

Answer:-

SWBTracker - <http://www.softwarewithbrains.com/suntrack.htm> - SWBTracker supports concurrent multiuser licensing at extremely competitive price, as well as many of the most important features, developers and testers are looking for in today's bug tracking software: automatic email notifications with customizable message templates, complete issue life cycle tracking with automatic change history logging, custom report designer, and many built-in summary and detail reports.

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Question # 30



What is Elementool?

Answer:-

Elementool - <http://www.elementool.com/> - Elementool is an application service provider for Web-based software bug tracking and support management tools. Elementool provides its services to software companies and business Web sites all over the world.

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